IMPACT REPORT 2023-24

YEARS OF *Social Justice and Health Equity*

St. John's Community Health

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A HAVEN IN A HEARTLESS WORLD

This year, St. John's Community Health is celebrating our 60th anniversary of service to millions of people in Compton, South and East Los Angeles, and most recently, the Inland Empire. But with this celebration comes a certain heaviness, knowing that even as our community here is being better served, there are horrific wars and famines raging across the globe – from the Middle East, to Sudan, to the Congo, to Ukraine, and beyond.

Here in the U.S., we are facing increasing attacks on human rights and health, as Congress and the Supreme Court roll back hard-won gains of the last 50 years. And many of us are waiting with bated breath to see who will occupy the White House next year, and how the 2025 presidential administration will impact our everyday lives.

So this year, we're holding heartbreak alongside our pride to have persevered in the face of adversity. We're reflecting on our many successes, our failures, our history, and our vision for the future. We are so proud to have grown from a tiny pediatric clinic in the back building of St. John's Episcopal Church, to one of the largest and most impactful community health centers in the nation. St. John's is vibrant and vital in our 60th year of service, serving almost 120,000 patients with 540,000 encounters every year.

The key to our success has been our unyielding commitment to the communities we serve; our fidelity to our mission; and the force of our advocacy work. Our many programs and initiatives – from the Black maternal and infant health program to our immigrant health work; from our transgender health project to our mobile and street health services; and many more initiatives – point to our uncompromising belief in the principle of equity, quality service, and patient-centered care.

Our commitment to our employees, demonstrated by our powerful partnership with the Service Employees International Union (SEIU), is a source of great pride and success for St. John's Community Health. We believe that organizations that don't concretely support employees' right to have an organized voice fall short in their claims to be fighting for social justice. We stand by our partnership with labor with great allegiance and continue to urge health care organizations to resist the growing trend to operate as unionbusting businesses. We believe in a world where health care workers – and all workers – are paid wages that allow them to thrive and are treated with unwavering dignity and respect on the job.

As we embark on our 61st year of service, we are humbled by the support we've received from elected officials, government agencies, charitable foundations, and individual donors. And we are truly honored by the continuous loyalty of our patients. We will continue to lead by example – committed to the principles of social justice and health equity. And we will continue to grow to meet the undeniable need of millions of low-income Californians for the integrated and coordinated care they deserve.

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Jim Mangia President and CEO

2023-24 IMPACT REPORT | 1

AN INTERVIEW WITH REV. WARNER TRAYNHAM

Father Warner Traynham was instrumental in expanding the reach and scope of St. John's Community Health. His vision, leadership, and perseverance guided St. John's during a critical time in our history. The following is an excerpt from our interview with Fr. Traynham about those early days.

When did you first become involved with St. John's Community Health (Formerly St. John's Well Child Center)?

Fr. Traynham: I took up my duties as Rector of St. John's Episcopal Church, on Adams and Figueroa, in July 1983. The Well Child Center was then part of the church, and I gladly inherited the duties of overseeing the program.

Why did the church start the Well Child Center and why was providing health care services to marginalized communities so important to St. John's Church and to the Episcopal Diocese?

Fr. Traynham: You might say it was established because of an accident. Father Larry Carter, who started the Well Child Center, made a call to one of his parishioners who had just adopted a child from the Welfare System. The child had never seen a doctor. Fr. Carter made it his business to have a doctor in the congregation meet with the child. He discovered that the child could not hear and needed referral to services. The child learned to talk and developed normally. This spurred him to ask parishioners with medical backgrounds on how to best serve uninsured children in the area. It was 1964 and St. John's was born out of their efforts.

As Rector of St John's Episcopal Church, you made some very significant moves to support the Well Child Center, including financially supporting and serving of the board for the Well

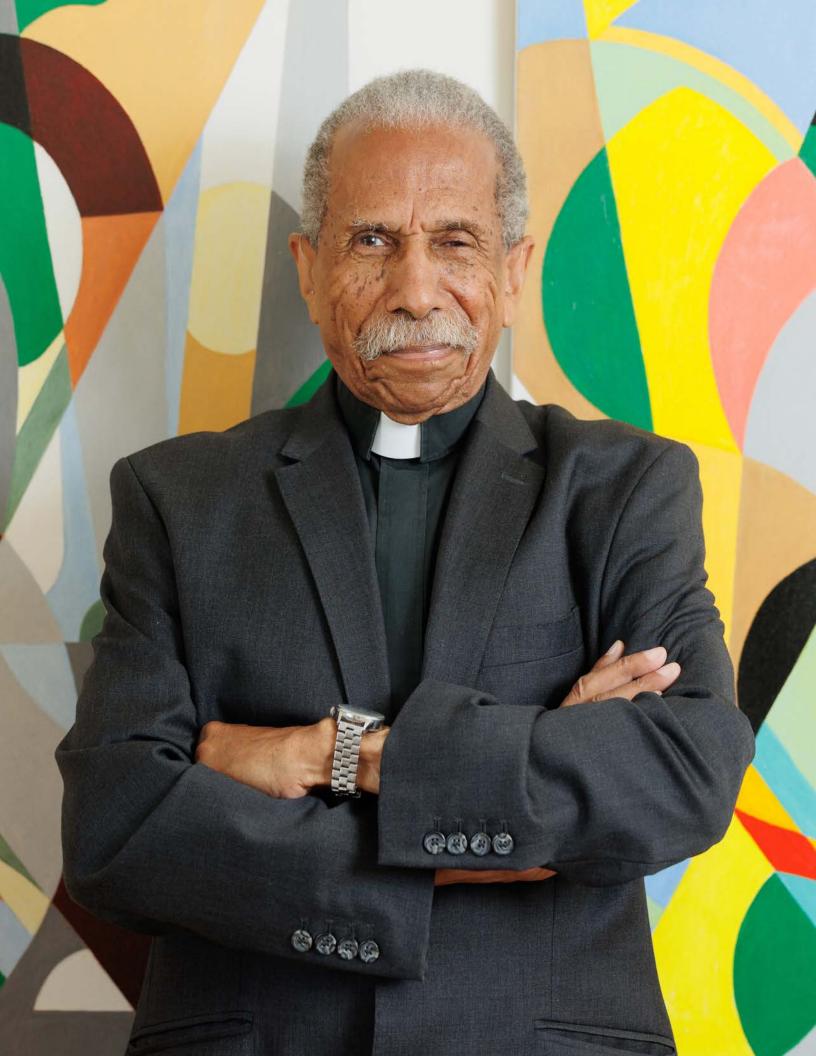
Child Center for many years. Why were you so committed?

Fr. Traynham: It is the business of the church to preach the Gospel in word and deed. The Well Child Center was one of the good works the parish was already engaged in when I arrived, and I saw the need for this program. So, I encouraged members of the parish to be involved as I was myself and explained why it is important to let it expand. I urged the vestry on a couple of occasions to advance money to keep it in operation when it was needed. I strategized with Lynne Gillies, the chair of the Board of Directors, to keep the doors open including the time when the insurance company canceled our malpractice insurance. The chair saved the day by contacting the mayor to intervene on our behalf.

What does St. John's Community Health mean to you?

Fr. Traynham: I have been involved during my ministry in other outreach projects but none as successful as this. It was a privilege for me to have a part in keeping this Well Child Center afloat until another leader emerged to take the reins. St John's Community Health represents a success in which I was involved. I saw what it could be when it was a "hole in the wall" operation and had the good fortune to participate in hiring Jim Mangia, who shared my passion and knew how to make it grow. Then it really took off.

Rev. Warner Traynham in front of his colorful artwork, which inspired the design of this year's impact report. Photograph by Gloria Mesa.



STREET MEDICINE: *BRINGING HEALTHCARE TO THE PEOPLE*

With three mobile clinics and soon to be two street medicine teams serving People Experiencing Homelessness, St. John's has the capacity to serve thousands more unhoused individuals and families where they are: in encampments, in shelters, under freeways, and in the riverbeds. This is in addition to the 10,000 unhoused individuals served by our mobile sites and street medicine teams last year. We offer medical care, behavioral health care and social support services, including housing navigation and enhanced care management.

Providing health and social services directly to individuals where they are and on their own terms reduces barriers to care, establishes trust and encourages access to the healthcare system. This proactive approach improves health equity and enhances quality of life for the unhoused. St. John's is also partnering with the City of Los Angeles Mayor's Fund to reduce evictions that often lead to homelessness through screening for housing insecurity, case management and patient navigation. This collaboration provides comprehensive support to atrisk individuals and families by connecting them with critical resources such as legal assistance, financial counseling, and housing stabilization services.













BLACK MATERNAL AND INFANT HEALTH: *COMMITTED TO BLACK WELLNESS*

St. John's launched the Committed to Black Wellness and Health (CBWH) program in February 2023 through a grant provided by L.A. Care Health Plan to address the Black maternal and infant mortality and morbidity crisis. The program provides essential pre- and post-natal medical services and weekly support groups. These support groups cover a wide range of topics including health education, advocacy, and strategies for recognizing and addressing racism. They also emphasize the importance of nurturing and bonding, the role of support systems, and essential aspects of maternal and infant health such as nutrition, exercise, and breastfeeding. Additionally, the program offers doula services and places a strong focus on the vital need for mental health therapy and support.

The impact of CBWH is significant and data shows better birth outcomes within our St. John's Health Centers, reduced anxiety and depression, healthier lifestyles, increased self-advocacy among mothers, and strong community support. For instance, 88% of participants with depression improved their mental wellbeing. In addition, all participants reported normal birth weights for their child. CBWH has received 100% positive feedback from our families, and we are committed to continuing our work to diminish the impact of racism, which contributes substantially to poor health among Black pregnant women.











HARM REDUCTION: TACKLING THE FENTANYL CRISIS

In May 2023, St. John's made a commitment to be part of the answer to the fentanyl crisis. We developed an organizationwide Harm Reduction program, offering the lifesaving overdose reversal medication known as NARCAN to anyone who needs it, free of charge. St. John's Harm Reduction program integrates services for people who use drugs through the provision of safer injection supplies at our Avalon Health Clinic and Drop-in Center. Patients and community members drop off their used syringes for proper disposal and exchange them for sterile supplies. Providing the full range of harm reduction services helps the community gain access to medical, dental, behavioral health, substance use and support services including Medication Assisted Treatment.

To date, St. John's Harm Reduction program has distributed 3,780 NARCAN kits throughout South Los Angeles, East Los Angeles, and Compton. We have trained over 1,000 community members, 200 employees, several police departments and dozens of community-based organizations on administering NARCAN.





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IMMIGRANT HEALTH: EXPANDING HEALTHCARE ACCESS

As the largest safety-net provider for undocumented immigrants in Los Angeles County, St. John's serves over 30,000 individuals annually. With the expansion of Medi-Cal eligibility in recent years, St. John's conducted an aggressive campaign to enroll members of the community in health care – thousands of whom are accessing care for the first time.

Committed to the health and well-being of immigrant populations – many of whom are frontline workers – St. John's continues to partner with immigrant rights organizations to provide COVID education and vaccinations in Los Angeles and the Inland Empire. Through the provision of culturally competent medical care, dental care, behavioral health support, chronic disease management, and intensive case management, St. John's has significantly improved health outcomes for immigrant communities.





CONTINUED GROWTH: *MEETING THE ONGOING NEED FOR SERVICES*

In 2023, St. John's expanded into the Inland Empire by opening health centers in San Bernardino and San Jacinto and launching a state-of-the-art mobile clinic. Additional sites are planned in Indio and Palm Springs. Working with the United Farm Workers union, the mobile clinic will provide health services to migrant farmworkers in the Coachella Valley and surrounding communities.

The Inland Empire has extremely low "penetration rates" (number of low-income individuals served by community clinics) from community health centers due to the high need and limited number of sites offering free healthcare, resulting in worse health outcomes compared to the rest of the state. Recognizing this unmet need and supported by our experience in reaching, engaging, and developing trust among underserved communities, particularly communities of color, St. John's extends our services to this underserved region. Our expansion aims to reduce the gap in healthcare access, ensuring that more individuals and families receive the essential health care and supportive services they need.















2023 BY THE NUMBERS

PRIMARY CARE PATIENT VISITS: 586,257

MEDICAL VISITS: **358,805**

Dental visits: 74,846 Behavioral Health visits: 21,401 Substance use treatment visits: 5,521 Diabetes treatment visits: 51,626 Health education and case management visits: 117,836

TOTAL UNDUPLICATED PATIENTS: 122,083

Patients Living Below 200% Federal Poverty Level: 117,199 Individuals Enrolled into Medi-Cal: 80,518 Uninsured patients served: 20,871 Patients served in school-based health centers: 21,109 Individuals served from public housing sites: 12,319 Unhoused individuals served: 9,718

covid vaccines given: **579,401**

MPOX VACCINES GIVEN: 10,206

TOTAL HEALTH CENTER SITES: 28

Community health centers: 16 School-based health centers: 8 Mobile clinic units: 4



2023 FINANCIAL STATEMENT

STATEMENT OF OPERATIONS 2023

Revenues, Gains and Other Support Without Donor Restrictions

Patient Service Revenue	\$77,555,734
Capitation Revenue	24,641,35 <mark>6</mark>
Grant Revenue	31,869,510
Contributions	3,587,487
Other	3,799,563
Net assets released from restrictions used for operations	3,879,191
Total Revenues, gains and other support without donor restrictions	145,332,842
Expenses and Losses	
Salaries and wages	67,882,293
Employee benefits	13,070,136
Purchased services and professional fees	11,768,369
Supplies and other	37,131,083
Rent	1,328,949
Depreciation and amortization	2,016,288
Interest	289,244
Total expenses and losses	133,486,363
Operating Income	11,846,479
Other Income (Expense)	
Investment return, net	1,160,310
Excess of Revenues Over Expenses	13,006,78
Infrastructure Grants Revenue	1,520,500
Increase in Net Assets Without Donor Restrictions	\$14,527,289



GRANTS AND CONTRACTS

We are most grateful to the following government agencies and private foundations for their support.

The Ahmanson Foundation Broadway Cares/Equity Fights AIDS California Accountable Communities for Health Initiative California Department of Health Care Services California Department of Public Health The California Endowment California Governor's Office of Emergency Services California Health and Human Services California Primary Care Association California Youth Opioid Response CareOuest Institute for Oral Health Cedars-Sinai Medical Center Charles R. Drew University of Medicine & Science The City of Los Angeles Community Clinic Association of Los Angeles County County of Los Angeles **Delta Dental Foundation** Department of Health and Human Services Office of Population Affairs Department of Justice **Essential Health Access** The George Hoag Foundation Health Net Heath Resources and Services Administration Heluna Health Henry Bull Foundation The Office of Supervisor Hilda Solis The Office of Supervisor Holly Mitchell The Office of Los Angeles Mayor Karen Bass L.A. Care Health Plan Los Angeles County Department of Mental Health Los Angeles County Division of HIV and STD Programs Los Angeles County Justice, Care and Opportunities Los Angeles County Department of Public Health Los Angeles County Public Health Investigation Los Angeles Homeless Services Authority **Neighborhood Legal Services** Northrop Grumman **OueensCare** The Ralph M. Parsons Foundation **Rising Communities** Sierra Health Foundation Substance Abuse and Mental Health Services Administration United Way of Greater Los Angeles W.M. Keck Foundation Wurwand Foundation

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Our work would not be possible without the support and collaboration of the following donors and partners.

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Special Needs Network, Inc. Spectrum T.H.E. Clinic Inc. The Held Foundation, Shayna and Eric King The LA Trust for Children's Health Totum Corp. United Healthcare Venice Community Housing Corporation Vision y Compromiso Xerox

Community Partners

Anti Recidivism Coalition (ARC) Bay Area Addiction Research & Treatment Inc. (BAART) Bienestar Community Clinic Association of Los Angeles County (CCALAC) Charles Drew University Children's Bureau Comunidades Indigenas en Liderazgo (CIELO) CLARE MATRIX **Community Coalition** Community Health Association Inland Southern Region (CHAISR) **Compton Community College** Compton Run Club **Compton Unified School District** Esperanza Community Housing Corporation El Sol Neighborhood Educational Center Family Assistance Program Homeless Outreach Program Integrated Care (HOPICS) Imperial Court of Los Angeles and Hollywood Inner City Struggle Los Angeles Regional Food Bank Los Angeles Unified School District (LAUSD) LeadersUp Mass Liberation Mom's Meals Mother's Nutritional Center Partners for Children South L.A. (PCSLA) Peace Over Violence **Project Angel Food** Provecto Pastoral **Rainbow Pride Youth Alliance** San Bernardino Family YMCA San Bernardino Preschool Services San Bernardino WIC Special Needs Network Tangelo Tarzana Treatment Center TAY One Stop Center (San Bernardino) Trans Health & Wellness Center Unique Woman's Coalition **UFW** Foundation

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CLEAN Car Wash Worker Center International Alliance of Theatrical Stage Employees (IATSE) International Brotherhood of Electrical Workers (IBEW), Local 18 Labor Community Services (LCS) Los Angeles County Federation of Labor, AFL-CIO Service Employees International Union (SEIU)2015 Service Employees International Union (SEIU)721 Service Employees International Union (SEIU) International Service Employees International Union (SEIU) UHW International Brotherhood of Teamsters (Teamsters) 396 International Brotherhood of Teamsters (Teamsters) 399 International Brotherhood of Teamsters (Teamsters) 630 International Brotherhood of Teamsters (Teamsters) 952 Teamsters Port Division The United Food and Commercial Workers (UFCW) 1428 The United Food and Commercial Workers (UFCW) 770 UNITE HERE Local 11 United Farm Workers Workers United Local

Elected Oficials

Laphonza Butler, United States Senator Sydney Kamlager-Dove, United States Congressmember, District 37 Maxine Waters, United States Congressmember, District 43 Pete Aguilar, United States Congressmember, District 33 Lola Smallwood-Cuevas, California State Senator, District 28 Maria Elena Durazo, California State Senator, District 26 Steve Bradford, California State Senator, District 35 Rosilicia Ocha Bogh, California State Senator, District 23 Reggie Jones-Sawyer, California State Senator, District 57 Tina McKinnor, California State Assemblymember, District 61 Isaac Bryan, California State Assemblymember, District 55 Mike Gipson, California State Assemblymember, District 65 Wendy Carillo, California State Assemblymember, District 51 Eloise Gómez Reyes, California State Assembly, District 50 Holly J. Mitchell, Los Angeles County Supervisor, District 2 Hilda Solis, Los Angeles County Supervisor, District 1 Joe Baca, San Bernardino County Supervisor, District 5 Karen Bass, Mayor, City of Los Angeles Helen Tran, Mayor, City of San Bernardino Marqueece Harris-Dawson, President, Los Angeles City Council, Los Angeles City Councilmember, District 8 Curren Price, Los Angeles City Councilmember, District 9

YEAR IN REVIEW





COMMITTED TO BLACK WELLNESS AND HEALTH PROGRAM EVENT St. John's announces the start of the Committed to Black Wellness and Health program to improve Black maternal health and birth outcomes with Supervisor Holly Mitchell at our Crenshaw Health Center.







NAVIDAD EN EL BARRIO Navidad en El Barrio provides gifts, wrapping paper, food and a visit with Santa to hundreds of St. John's neediest patients each year before Christmas.



HYDE PARK OPENING

Los Angeles Unified School District Superintendent Alberto Carvalho and St. John's celebrate the grand opening of the expanded Hyde Park Health Center in South Los Angeles.









SAN BERNARDINO OPENING Several hundred residents and Mayor Helen Tran attend the Grand Opening celebration of the new San Bernardino Health Center.



HEALTHCARE ROUNDTABLE DISCUSSION Senator Laphonza Butler visits St. John's and holds a healthcare roundtable discussion with Los Angeles community health center leaders.







2023 MOVABLE FEAST

Hundreds attend St. John's annual Movable Feast gala, which raises money for our street health program. The event honored Mayor Karen Bass who was introduced by Supervisor Holly Mitchell.

PLUMAS SIERRA **INLAND EMPIRE** LOS ANGELES 1 Dr. Louis C. Frayser Health Center San Bernardino 5701 S. Hoover Street 26 San Bernardino Health Center Los Angeles, CA 90037 1500 N. Waterman Avenue San Bernardino CA 92404 2 S. Mark Taper Foundation Health and Wellness Center Riverside 808 W. 58th Street 27 San Jacinto Health Canter MADERA Los Angeles, CA 90037 1821 S. San Jacinto St. Unit D **Magnolia Place Health Center** San Jacinto CA 92583 INYO 3 1910 S. Magnolia Avenue, Suite 101 28 Indio Health Canter TULARE 82025 Highway 111 Los Angeles, CA 90007 ONTERE KINGS Indio, CA 09221 4 W.M. Keck Foundation Health Center 2115 N. Wilmington Avenue SAN LUIS KERN Compton, CA 90222 San **Bernardino** 5 Lynne Gillies Pediatric Health Center 2115 N. Wilmington Avenue Compton, CA 90222 Los 26 Angeles 6 East Compton Health Center at Casa Dominguez 15715 S. Atlantic Avenue, 2nd Floor 25 28 Riverside East Rancho Dominguez, CA 90221 27 7 Leavey Health Center 3628 E. Imperial Highway, Suite 301 IMPERIAL SAN DIEG Lynwood, CA 90262 8 Rev. Warner Traynham Health Center 326 W. 23rd Street Los Angeles, CA 90007 **Crenshaw Adult and Pediatric Health Center** 9 4251 Crenshaw Boulevard Los Angeles, CA 90008 10 Rolland Curtis Gardens Health Center 1060 West Exposition Blvd. Los Angeles, CA. 90007 11 Avalon Health and Access Center 20 6818 Avalon Blvd. Los Angeles, CA 90003 21 12 Boys & Girls Club Dental Clinic 1000 W. 50th Street Los Angeles, CA 90037 10 13 St. John's/SSN Special Needs Health Center Jacqueline Avant Children & Family Center 9 1741 E. 120th Street 2nd Floor Los Angeles, CA 90059 SCHOOL-BASED HEALTH CENTERS 14 Lincoln High School 2512 Alta Street Los Angeles, CA 90031 15 YES Academy / Hyde Park Elementary 6505 8th Avenue 18 13 Los Angeles, CA 90043 Compton, CA 90221 16 Mark Ridley-Thomas Wellness Center 5 4 20 Sylvia Mendez Wellness Center 17 at Manual Arts 1200 Plaza del Sol Street 6 4085 S. Vermont Avenue Los Angeles, CA 90033 Los Angeles, CA 90037 21 Roosevelt High School Wellness Center 17 Dominguez High School 444 S. Mathews Street, 15301 S. San Jose Avenue Los Angeles, CA 90033 Compton, CA 90221 **MOBILE HEALTH** 18 Washington Prep Wellness Center 4 Mobile Clinics 1555 W. 110th Street 22 Los Angeles, CA 90047 Multiple locations in 23 South Los Angeles, **Compton College** 19 24 Compton and 1111 E. Artesia Boulevard Indio/Coachella 25

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ABOUT THE ANNUAL REPORT

Editors: **Mario Clemente, Tina Christopulos** Art Director: **Reyes Meléndez** Photographers: **Gloria Mesa, Reyes Meléndez**

St. John's Community Health is a proud "union shop" with a strong and innovative partnership with SEIU Local 721. We are honored to work closely with our union allies in the fight for social justice for our patients, our employees, our community, and our network of health centers.

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OUR MISSION

Our mission is to improve community health and reduce health disparities by delivering high quality, comprehensive services and impacting health and social policy.

OUR VISION

St. John's Community Health will be a catalyst for health equity and a leader in establishing systems of care, prevention strategies and public policies that promote social justice and community health improvement.

ST. JOHN'S COMMUNITY HEALTH