

FIGHTING FOR HEALTH



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ince St. John's Well Child and Family Center opened its doors in 1964, we've been on the frontlines, fighting for expanded access to healthcare.

It's now been just over a year since Donald Trump's inauguration. Since then, our communities have been under sustained attack.

The first attack came in the attempt to repeal the most important healthcare legislation in our nation's history—the Affordable Care Act (ACA), or Obamacare. In the four years since the ACA was signed into law, St. John's saw the number of our privately insured patients and Medicaid recipients more than double as we grew to 15 sites and two mobile clinics to meet the increased demand.

So when the Trump administration and our Republican-controlled Congress drafted proposals that threatened to throw 30 million Americans off of their health coverage, roll back the ACA's Medicaid expansion, and nearly eliminate Medicaid as we know it, we fought back.

We mobilized thousands of our patients and staff to call on moderate Republican senators and demand they oppose the Obamacare repeal. We shut down phone lines. We joined forces with our SEIU and labor union brothers and sisters to organize a massive march in downtown Los Angeles where, alongside thousands of our patients, healthcare workers, and colleagues, we took a stand against repealing the ACA—all the while continuing to provide direct healthcare services through more than 350,000 patient visits.

Just as we thought that battle was won, congressional Republicans put forth a budget proposal that really hit home—slashing billions of dollars in Community Health Center funding. And we were once again forced to the frontlines of the fight for healthcare.

Within two days, thousands of our patients signed and mailed postcards to Congress, and we published op-eds in VICE Impact and The Hill. We shared stories with The Washington Post and Huffington Post from the St. John's community about the human impact the budget cut would have in South Los Angeles. We shut down more congressional phone lines. And in the budget compromise that passed Congress

in February, health center funding was restored. We won because we fought. And we must keep fighting.

Unfortunately, a majority of our elected officials don't yet share in our belief that healthcare is a fundamental human right. But we know how critical healthcare is as a catalyst for social, racial, and economic justice. We know that communities are stronger and safer when more people have quality health coverage. And we know that when we fight for health, we can win.

The St. John's community has been fighting for health and we will continue to fight for health. But now more than ever, we need everyone to take a stand. We must fight. We must resist and continue making a positive impact. **We will never stop fighting for health, and we welcome you to join us.**

Jim Mangin



2017 BY THE NUMBERS

TOTAL PATIENT VISITS

352,069

MEDICAL VISITS

246,081

TOTAL UNDUPLICATED PATIENTS SERVED

100,919

87,799

patients living below 200% FPL

58,178

dental visits

43,845

individuals enrolled into Medi-Cal

41,031

diabetes treatment visits

35,685

uninsured patients served

34,289

individuals receiving health education, case management, and outreach

24,081

individuals enrolled into My Health LA

21,817

behavioral health visits

15,899

patients served in school-based health centers

10,530

individuals served from public housing sites

6,448

homeless individuals served

9

community health centers

6

school-based health centers

2

mobile clinic units



At St. John's, we believe that health is a human right, but federal administrative efforts are threatening the healthcare, legal status, and rights of our South Los Angeles community. We've responded by doubling down on efforts to engage our patients in advocacy efforts, spearheading a march in downtown Los Angeles that brought together more than 5,000 people and nearly 100 partner organizations to defend Obamacare. We also sponsored awareness and action events around the Deferred Action for Childhood Arrivals (DACA) program, continued our supportive work with unaccompanied immigrant minors, mobilized voter registration efforts, and grew our consumer and youth Right to Health committees, engaging patients to take ownership of their health and the health of our communities.



We organize the community to fight for health as a fundamental human right.

HEALTHY SOUTH LA

St. John's offers all patients access to high-quality, comprehensive primary medical, dental, and behavioral healthcare, regardless of their insurance status or ability to pay for services.

South Los Angeles faces daunting disparities in terms of health outcomes, with the highest rates of diabetes, hypertension, and asthma in all of Los Angeles County. To tackle the root causes of poor health, St. John's employs bilingual Promotoras (Community Health Promoters) to provide education and programming on a host of health challenges. This includes outreach for our Healthy Homes program, a collaboration with Esperanza Community Housing Corporation and SAJE, which addresses the underlying environmental and slum housing conditions that contribute to childhood asthma rates; KidsNFitness®, a partnership with Children's Hospital Los Angeles to promote healthy lifestyles and reduce obesity rates in developmentally disabled children; and Title X, which brings culturally relevant reproductive health education to teens at area high schools. At St. John's, we are always working to prevent disease, improve outcomes, and foster community health.



Some of our most impactful interactions take place outside of our clinic walls.





Handling the specific needs of patients with Hepatitis C, HIV/AIDS, and Sexually Transmitted Infections (STIs), St. John's PRIME Clinic (Prevention, Risk-Reduction, Intervention, Medication, and Education) continued to grow in 2017, reaching more than 1,000 patients. St. John's is the only Federally Qualified Health Center in Los Angeles County with an established Hepatitis C program that moves beyond testing and referral to incorporate outreach and advocacy—linking patients to education, appropriate medications, liver disease management care, follow-up appointments, and a post-treatment viral load check to ensure that they have been cured of HCV. With the incorporation of an on-site pharmacy, St. John's has made it even easier for patients to access their specialty medications. The pharmacy at St. John's filled more than 133,360 prescriptions in 2017; 1,160 of these prescriptions were for PRIME patients, creating a seamless link between diagnosis and treatment.

The PRIME Clinic employs a multi-pronged approach to treat all aspects of HIV, Hepatitis C, and Sexually Transmitted Infections.



TRANSGENDER HEALTH PROGRAM

Despite increasing visibility in the mainstream media, transgender individuals still face daunting discrimination in healthcare access and services. In just four years, St. John's Transgender Health Program has become a haven for the transgender community of color in South Los Angeles, growing from nine initial patients to more than 2,000 today. In addition to providing more than 6,000 culturally sensitive medical, dental, and behavioral health visits in 2017, St. John's has grown programming to support name and gender-change clinics, victim advocacy, legal support, case management, and broader transgender activism and empowerment. Our Transgender Right to Health Committee travels statewide to advocate on behalf of trans-friendly legislation, like the bill creating a gender-neutral option for California driver's licenses and identification cards. Our Trans*Empower job readiness program helps break the cycle of poverty by giving transgender individuals the skills they need to enter the workforce, while educating local employers to promote inclusive hiring practices. And we capped off the year with our annual TransNation Festival, raising funds for expanded programming and bringing together the community in a vibrant, multi-day celebration of transgender art, film, and culture.



Our Transgender Health Program is one of the only programs in the nation staffed entirely by transgender people of color.





INTENSIVE CASE MANAGEMENT



For years, St. John's has offered intensive case management services to patients experiencing homelessness, unaccompanied immigrant minors, and those with autism, special healthcare needs, or substance use disorders. In 2017, we expanded these offerings with our newly launched re-entry program. As part of California's Whole Person Care initiative, the Los Angeles County Department of Health Services awarded St. John's a contract to provide intensive case management for individuals re-entering society after incarceration, making us the only Federally Qualified Health Center in Los Angeles County currently doing this work. All of our Re-Entry Case Workers have their own lived experience with incarceration, helping staff and clients to build a relationship of understanding and trust that is critical to the program's success. Re-entry clients at St. John's receive post-release clinical services and case coordination to help them access the benefits, housing, and job readiness programs they need to successfully transition back into the community.



We offer wraparound care to help our patients feel safe, supported, and healthy.



STATEMENT OF ACTIVITIES 2017

Unrestricted Revenues, Gains, and Other Support

Net patient service revenue less provision for uncollectible accounts	26,359,257
Capitation revenue	14,381,887
Grant revenue	10,566,197
Contributions	759,806
Other	7,448,431
Net assets released from restrictions used for operations	2,149, 707
Total unrestricted revenues, gains, and other support	61,665,284

Expenses and Losses

Salaries and wages	32,167,997
Employee benefits	7,215,250
Purchased services and professional fees	5,569,550
Supplies and other	12,693,494
Rent	399,733
Depreciation and amortization	1,829,374
Interest	360,116
Total expenses and losses	60,235,513

Excess of Revenues Over Expenses	1,429,771
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Loss on disposal of property and equipment	12,323
Loss on debt extinguishment	1,185,111
Grants for acquisition of property and equipment	1,149,418
Net assets released from restrictions used for purchases of property and equipment	327,011

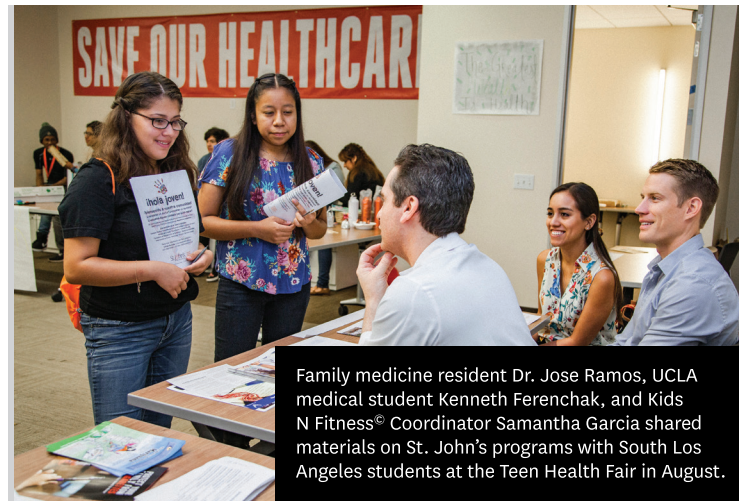
Net Surplus	1,708,766
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The 7th annual Movable Feast in April brought together St. John's supporters and chefs from some of Los Angeles' finest restaurants to raise funds for our new Compton Pediatric Pavilion. Pictured: 2017 Honorees California Senator Holly J. Mitchell; LA County Federation of Labor, AFL-CIO Executive Secretary-Treasurer Rusty Hicks; St. John's CEO Jim Mangia; and artist and producer Zackary Drucker.



Senator Kamala Harris joined St. John's Director of Community Organizing Miguel Paredes at the Fight For Our Health rally in July. Senator Harris spoke to a crowd of more than 500 people and highlighted the work of St. John's and other community health partners in California.



Family medicine resident Dr. Jose Ramos, UCLA medical student Kenneth Ferenchak, and Kids N Fitness® Coordinator Samantha Garcia shared materials on St. John's programs with South Los Angeles students at the Teen Health Fair in August.



Santa and smiles were in abundance at December's community holiday party, where St. John's staff distributed more than 100 gifts to our pediatric patients and their families.



Assemblywoman Autumn Burke, civil rights icon Congressman John Lewis, and St. John's CEO Jim Mangia at the End Child Poverty rally at St. John's last March.



TransNation Festival 2017 in October celebrated the diversity and creativity of the transgender community with special workshops, a multi-day film festival, and Eleganza, a glamorous evening of performance and celebration. Here, 2017 Honoree Jazzmun Crayton, actress Laverne Cox, and St. John's CEO Jim Mangia arrive on Eleganza's red carpet.



In May, St. John's hosted California State Attorney General Xavier Becerra for a press conference announcing his leadership of 15 Attorneys General in challenging a House Republican lawsuit to undercut the affordability of health insurance plans under the ACA.



On the 7th anniversary of the Affordable Care Act (ACA) in March, more than 100 partner organizations joined with thousands of St. John's staff and patients at the March to Save Obamacare in downtown Los Angeles.



At a December pop-up food bank at Los Angeles Trade Technical College, St. John's Right to Health Organizer Pablo Barrios led a team of nursing interns in distributing food, conducting voter registration, and enrolling low-income students and community members in CalFresh benefits.

GRANTS AND CONTRACTS

Ahmanson Foundation
Annenberg Foundation
Arkay Foundation
Blue Shield of California Foundation
Caitlyn Jenner Foundation
California Community Foundation
California Department of Health Care Services
California Department of Public Health
California Governor’s Office of Emergency Services
California Healthcare Foundation
California Work and Family Coalition
Cedars-Sinai
Center for Care Innovations
Charles R. Drew University
Community Health Councils
CVS Health Foundation
Delta Dental
Essential Health Access
F* Cancer
First 5 LA
George Hoag Family Foundation
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Harold R Swanton and Winifred R Swanton Foundation
Health Care LA, IPA
Health Net
Health Resources and Services Administration (HRSA)
John and Katherine Gurash Foundation
Kaiser Permanente Downey Medical Center
Kaiser Permanente Los Angeles Medical Center
Kalmanovitz Charitable Foundation
L.A. Care Health Plan
Liberty Hill Foundation
Los Angeles County Department of Health Services
Los Angeles County Department of Public Health
Los Angeles County Division of HIV and STD Programs
M·A·C AIDS Fund
Mark Hughes Foundation
National Children’s Oral Health Foundation
QueensCare

RCHN Community Health Foundation
RGK Foundation
Rose Hills Foundation
Substance Abuse and Mental Health Services Administration (SAMHSA)
Susan G. Komen
Swinerton Foundation
The California Endowment
The Danny Kaye and Sylvia Fine Kaye Foundation
The Ralph M. Parsons Foundation
The Sisters of St. Joseph Health Care Foundation
Title X
UCLA Center for Health Policy
UCLA Kaiser Permanente Center for Health Equity
United States Department of Health and Human Services
United Way
University of California San Francisco
W. M. Keck Foundation
Weingart Foundation
Worker Education and Resource Center (WERC)



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Beata Ziel



LOOKING FORWARD

As we look forward in 2018, St. John's continues to break ground literally and figuratively. With three new clinics slated to open in the next two years, St. John's will expand its reach as one of the largest safety net providers in Los Angeles County. We are entering into new collaborations, such as our partnership with the Black AIDS Institute, which will allow us to expand services for low-income, hard-to-reach, and African American patients with HIV/AIDS. And we will supplement our new Optometry Program with a prescription lens boutique conveniently located at our S. Mark Taper Foundation Health and Wellness Center.

As we expand, we continue to fight for the health of our patients and our communities.



BOARD OF DIRECTORS

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 Gilda Haas / Secretary

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Joanna Mimi Choi, MD; Bill Dawe; Leonor Guzman;
 Martha Ortiz; Lin Tien, CFA; Donald Young

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ABOUT THE ANNUAL REPORT

Juliana Nocker Ferry and Steve Scott, Editorial Team
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St. John's Well Child and Family Center is a proud "union shop" with a strong and innovative partnership with SEIU Local 721. We are honored to work closely with our union allies in the fight for social justice — for our patients, our employees, our community, and our network of health centers.

COMMUNITY HEALTH CENTERS

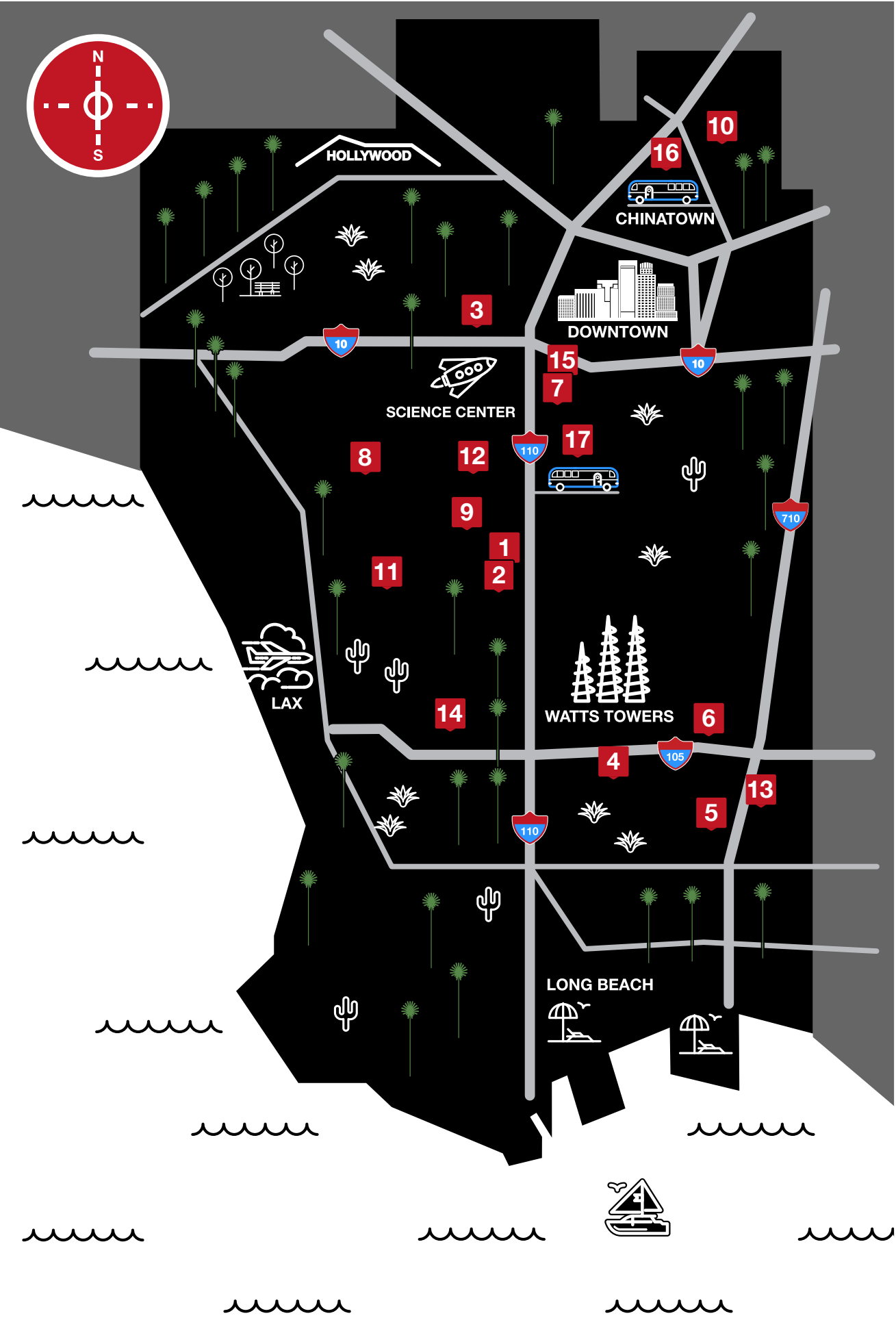
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 5701 S. Hoover Street
 Los Angeles, CA 90037
- 2** S. Mark Taper Foundation Health and Wellness Center
 808 W. 58th Street
 Los Angeles, CA 90037
- 3** Magnolia Place Health Center
 1910 S. Magnolia Avenue, Suite 101
 Los Angeles, CA 90007
- 4** W.M. Keck Foundation Health Center
 2115 N. Wilmington Avenue
 Compton, CA 90222
- 5** East Compton Health Center at Casa Dominguez
 15715 S. Atlantic Avenue, 2nd Floor
 East Rancho Dominguez, CA 90221
- 6** Leavey Health Center
 3628 E. Imperial Highway, Suite 301
 Lynwood, CA 90262
- 7** Rev. Warner Traynham Health Center
 326 W. 23rd Street
 Los Angeles, CA 90007
- 8** Crenshaw Health Center
 4251 Crenshaw Boulevard
 Los Angeles, CA 90008
- 9** Boys & Girls Club Dental Clinic
 1000 W. 50th Street
 Los Angeles, CA 90037

SCHOOL-BASED HEALTH CENTERS

- 10** Lincoln High School
 2512 Alta Street
 Los Angeles, CA 90031
- 11** Hyde Park Elementary School
 6505 8th Avenue
 Los Angeles, CA 90043
- 12** Mark Ridley-Thomas Wellness Center at Manual Arts
 4085 S. Vermont Avenue
 Los Angeles, CA 90037
- 13** Dominguez High School
 15301 S. San Jose Avenue
 Compton, CA 90221
- 14** Washington Prep Wellness Center
 1555 W. 110th Street
 Los Angeles, CA 90047
- 15** Los Angeles Trade Tech
 400 W. Washington Boulevard
 Los Angeles, CA 90015

MOBILE HEALTH

- 16** Mobile 1 at Homeboy Industries
 130 Bruno Street
 Los Angeles, CA 90012
- 17** Mobile 2 at Volunteers of America
 3804 Broadway Place
 Los Angeles, CA 90037





■ **OUR VISION**

St. John's Well Child and Family Center will be a leader, catalyst, and model for the best care; long-term community health improvement; and sustainable, health-enhancing systems and structures in South Los Angeles.

■ **OUR MISSION**

To eliminate health disparities and foster community well-being by providing and promoting the highest quality care in South Los Angeles.

St. John's Well Child and Family Center is a nonprofit 501(C)(3) network of community health centers.

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