

a new day in South L.A.

St. John's Well Child and Family Center
ANNUAL REPORT | 2015

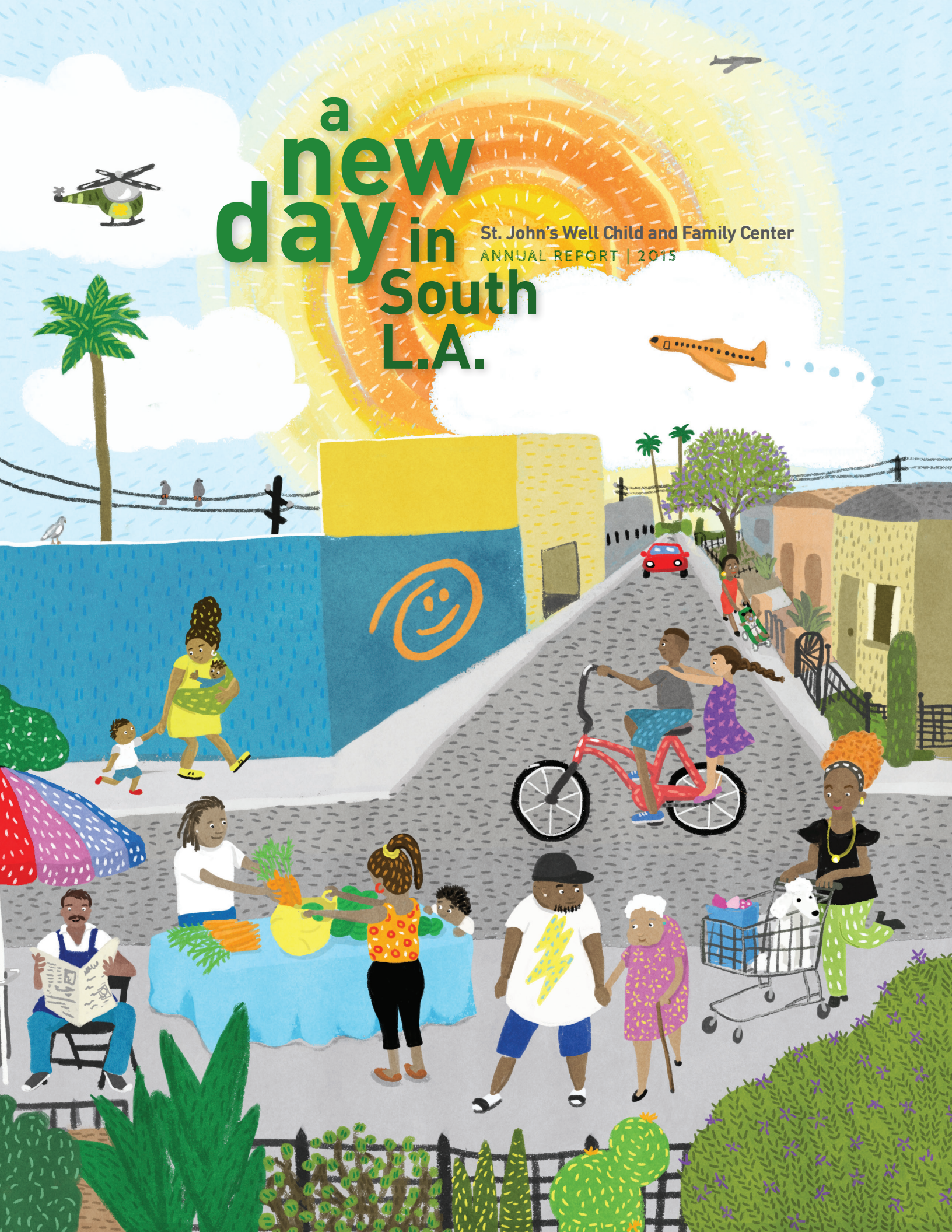




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One day this summer,

I arrived at the health center early to get some work done before the hustle and bustle of the day began. It was barely 7:00am, yet the weather was already extremely hot. As I pulled into the parking lot, I could see more than 100 people lined up outside, leaning against the building, holding babies, pushing wheel chairs - waiting to be the first for the walk-in slots reserved for patients each day. I greeted the patients as I approached the door and told them we'd be open soon. Clinic staff members were passing out water. Patients smiled and nodded, eager to receive the services for which they had come.

Another day in the life of St. John's Well Child and Family Center, another day in the life of South Los Angeles.

In 2014, St. John's provided medical, dental and behavioral health services to 223,000 patient visits in South Los Angeles. With 13 health center sites (6 of them school based), and two mobile clinic units, St. John's is, by far, the largest primary care provider in South LA, which includes the sprawling neighborhoods of downtown and south central Los Angeles, Compton, Willowbrook, Westmount, Paramount and Lynwood.

St. John's is more than a traditional community health center. We are part of the developing social fabric that is transforming the health and well-being of South Los Angeles residents. We organize,



advocate, mobilize and impact social policy. Day in and day out, we address the social determinants that affect our patients' health, from slum housing to gentrification and displacement, from employment to food security. Through a combination of our direct work, our many partnerships with other nonprofit institutions and elected officials, and the full implementation of Obamacare, we are beginning to see a new day in South LA. Our patients' health is improving; more and more people are enrolled into health insurance; more and more South LA residents are accessing healthcare services; and many more of our patients are engaged in advocating for social change that will impact all of our lives.

Join us in celebrating a "new day in South LA."

A handwritten signature in black ink that reads "Jim Mangin". The signature is fluid and cursive, with a long horizontal stroke at the end.

President and CEO



2014 by the numbers

Total Patient Visits

222,944

Total unduplicated patients served

79,092

Medical Visits

174,857

26,902

Individuals receiving outreach, health education, child development and literacy education, and case management services

71,490

unduplicated patients living below 100% of the Federal Poverty Level (FPL) – of the total patient population

27,557

uninsured patients served

4,894

homeless individuals served

17,032

patients served in school based health centers

28,091

dental visits

23,039

diabetes treatment visits

7,138

behavioral health visits

26,049

individuals enrolled into health insurance plans

21,766

individuals enrolled into county My Health LA program

4,973

individuals served from public housing sites

7

community health centers

6

school based health centers

2

mobile clinic units

315

medical, dental and behavioral health staff

112

non-medical staff



School Based Health Centers

Putting health at the center of community

The largest school based healthcare provider in Los Angeles County, St. John's provided care to more than 10,000 individual students and thousands of neighbors and family members at our six school based health centers. Directly improving student health outcomes and impacting educational performance, school based health is developing as the epicenter of community improvement and transformation. Once again, St. John's is leading the way in expanding access and building innovative approaches to the delivery of healthcare services, in elementary schools, high schools and community colleges across South LA.

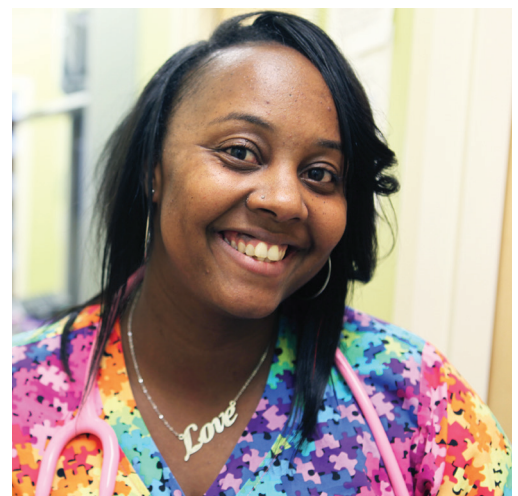


a new day in south L.A.



My Health LA | Universal Healthcare Access in LA County

Ensuring that every person who lives in Los Angeles County has access to healthcare services (primary care, pharmacy services, oral healthcare) - LA County developed the My Health LA program to provide care to the hundreds of thousands of LA residents not eligible for Obamacare because of immigration status or income level. St. John's, in partnership with One LA, brought 800 patients and residents to the LA County Board of Supervisors in May 2015 to advocate for expansion of the program. St. John's has enrolled over 21,000 individuals - a whopping 73% of all those enrolled in South Los Angeles and 20% of the entire county, ensuring that everyone - including undocumented immigrants - have a right to health.







Affordable Housing | Better Neighborhoods – Same Neighbors!

Gentrification is sweeping through Los Angeles County, displacing long-term low-income residents and creating a health and housing crisis of epic proportions. The city's homeless population is surging. St. John's believes that the lack of safe and affordable housing and the homelessness crisis demands action! St. John's became a federally designated provider of healthcare services to affordable housing residents and has brought healthcare to thousands of homeless individuals and families through two mobile clinics - which provide care at homeless shelters and homeless service organizations throughout downtown and south Los Angeles. And we operate two large health centers at the center of affordable housing developments - one in the Figueroa Corridor (in partnership with Esperanza Community Housing Corporation) and one in East Compton (in partnership with Abode Communities).

Unaccompanied Minors

| A system of care for our most vulnerable children

St. John's is on the frontlines in responding to an unprecedented humanitarian crisis. With support from The Weingart Foundation and a group of foundations convened by the California Community Foundation, St. John's became the lead agency in Los Angeles County in creating a comprehensive system of care for the thousands of unaccompanied minors who fled to the U.S. in the summer of 2014. We have taken direct action to provide care, advocate and win asylum for these children in need. Partnering with dozens of legal, social service and advocacy organizations, St. John's was a first responder to this crisis.





Transgender Health

Empowerment, Advocacy and Service

In 2013, St. John's made history by becoming the first and only community health center in South Los Angeles to offer a Transgender Health Program, starting with just nine patients and growing to over five hundred patients served today. We've created a Transgender Advisory Board, a transgender patient right to health committee, and the Trans*Empower program for economic and professional development. St. John's provides a name and gender-change clinic, legal support and extensive case management services through transgender staff and leadership. St. John's published a white paper outlining the extent of discrimination against the trans community in healthcare services and access. In partnership and with direction from the trans community, we are pushing for empowerment of a population that has been disempowered for far too long.







Financial Statements

STATEMENTS OF ACTIVITIES 2014

Unrestricted Revenues, Gains and Other Support

Net patient service revenue less provision for uncollectible accounts	20,539,895
Premium Revenue	3,301,831
Grant revenue	7,228,290
Contributions	1,546,289
Other	394,882
Net assets released from restrictions used for operations	2,374,915
 Total unrestricted revenues, gains and other support	 35,386,102

Expenses and Losses

Salaries and wages	16,331,063
Employee benefits	3,509,040
Purchased services and professional fees	5,784,088
Supplies and other	6,471,266
Rent	361,265
Depreciation and amortization	1,390,637
Interest	558,994
Loss on disposal of property and equipment	-
 Total expenses and losses	 34,406,353

Deficiency of Revenues Over Expenses 979,749

Contributions of or for acquisition of property and equipment	43,585
Grants for acquisition of property and equipment	188,651
Net assets released from restrictions used for purchases of property and equipment	578,549

Increase in Unrestricted Net Assets 1,790,534



Grants, Contracts

FUNDER / GRANT NAME

Blue Shield of CA Foundation / Payment Reform Pilot Program

CA Community Foundation / Unaccompanied Minors

CA Community Foundation / South Los Angeles Child Welfare Initiative

CA Dept of Public Health / Health Education

CA Family Health Council / Title X Family Planning Services

CA Family Health Council / Healthcare Reform

Centers for Disease Control / NIOSH- Pilot Capture of Patient Industry and Occupation Data

Charles R. Drew University / FemAALES (Females of African-American Legacy Empowering Self)

City of Los Angeles / Routine HIV Testing

City of Los Angeles / Trans*Empower

Community Clinics Health Network / All Heart- 50 and over

Community Coalition / Creating Healthy Communities Project

Community Health Council (CHC) / CDC-REACH

Delta Dental Community Health Foundation – San Francisco CA

First 5 LA/UCLA / 21st Century Community Dental Homes Project

First 5 LA/UCLA / Children's Dental Care Program

Food for Less

George Hoag Family Foundation / Homeless Mobile Support

Gilead Sciences, Inc / HIV FOCUS & Hepatitis Testing

Harold R. and Winifred R. Swanton Foundation / Home Remediation Supplies for Asthma

Health Research Association / Community Approaches to Reducing STDs (CARS)

Health Resources and Services Administration, Bureau of Primary Care / Section 330 Federally Qualified Health Center

Health Resources and Services Administration, Bureau of Primary Care / Affordable Care Act- School Based Health Centers - Capital Program (Hyde Park)

Health Resources and Services Administration, Bureau of Primary Care / ACA Patient Centered Medical Home- Facilities Improvement (Magnolia)

Health Resources and Services Administration, Bureau of Primary Care / Healthy Tomorrows Partnership for Children

HRSA Health Infrastructure Investment Program (HIIP) / Renovation and Expansion Pediatric Medical and Dental Facility

Janssen Therapeutics / South L.A. Mobile Health - Peer Navigator Program for PWID Living with HIV and/or Hepatitis C

Kaiser Permanente / 5th Annual Movable Feast

Kaiser Permanente / Safety Net for Prenatal Care (Leavey)

Kaiser Permanente- Downey / Mobile Medical Clinic for Homeless in South L.A.

Kaiser Permanente- Downey / Breast Cancer Screening

Kaiser Permanente- Downey / Center for Autism & Developmental Disorders (CADD)
Kaiser Permanente South Bay / Integrated Behavioral Health
Keck Foundation / S. LA Welfare Initiative Project
Keck Foundation / Special Needs & Development Center
Kresge Foundation / Advancing Safe & Healthy Homes for Children and Families
LA Care Health Plan / Tranquada Safety Net Initiative V Population Health Management
LA Care Health Plan / Oral Health Initiative VI (Electronic Dental Health Records Project)
LA Care Health Plan / Oral Health Initiative VII (Transgender Oral Health)
LA Care-CCALAC-BS / Advancing the Financial Strength of LA County Clinics
LA County Department of Health Services / South LA Medical Svs Preservation Fund (Strategic Initiative Program)
LA County Department of Public Health / Integrated Behavioral Health & Primary Care (IBHPC) OAPP
LA County Department of Public Health / Medical Care Coordination
LA County Department of Public Health / Ambulatory Outpatient Medical Services
LA Trust for Women's Health
LA's Promise / Physical Screenings Support
Los Angeles Trade Tech / LATTC Student Health
Max Factor Family Foundation / Digital Mammography Unit
The Lorenzo Community Benefits Package / Rev Warner Traynham Health Center
Pre-Catalyst / Women's Health Program
Ralph M. Parsons Foundation / General Operating Support for Frayser Pediatric & Women's Health Center
RGK Foundation / Mental Health Support
Rite-Aid / Pediatric Dental Services
Roth Family Foundation / Peer 2 Peer Program
S. Mark Taper Foundation / Medical Diagnostic Equipment
South Coast Air Quality Management District / Comprehensive asthma services (Compton)
The California Endowment / Special Needs Grant
The California Endowment / Transgender Healthcare
The California Endowment / Safe & Healthy Housing
The California Endowment / Improving Access to Health
Tides Foundation/Center for Care Innovations Fund / Digital Diabetic Retinopathy Screening
Tides Foundation/Center for Care Innovations Fund / Building Systems of Care
Weingart Foundation / Nuestra Promesa System for Unaccompanied Minors
Weingart Foundation / Core Support



Donations

Adam Greener
Ana Campos
Ane M Zacarias
Arthur Gallagher & Co
Benjamin F Monroe MD
Bremer, Whyte, Brown &
O'Meara LLP
Brenda Freiberg
Causecast Foundation-
(Nicholas Quintana)
Charles Walker
Christine Fischer
City National Bank
Community Clinic Association
of Los Angeles County
Danelle Foltz-Smith
Daniel Kaye
Danielle Anfiero
Danielle Osby
David Hernandez
Diane Crea Hamilton
Donald Robinson
Dyan Sublett
Elena Fernandez
Elizabeth & Jason Meisler
Eric De La Cruz
Ernesto Barahona
Ethel Keshner and Levy
Family Charitable Fund
Fernando Vasquez
Fredy Ceja
Gabrielle Ettlinger
Garret Kemp Cheves
Gilda Haas

Indrani Chatterjee
Innovative Computing
Systems
Jackeline Borja
Jennifer Fraser
Jim Mangia
Joanne Kim
John Parros
John Wanamaker
Jahoon Healing Center, Inc.
Jose Palencia
Josue Briseno
Kathy Ochoa
Katie Roy
Kirkland & Ellis
L.A. Care Health Plan
Latara Enterprise, Inc.
Lizeth Rocha
Lori Alexander
Los Angeles Brotherhood
Crusade
Lynn & Mike Cohn
Marion Douglas
Martin Chao
Medpoint Management
Michael Beral
Michael B. Schnake
Michael Brombart
Michael De La Cruz
Miguel Maio
Mimi Choi
Miriam Brucker
Mitchell Katz
Mr. Ari Shofet

Mr. Rick Hurvitz
Musick, Peeler &
Garrett LLP
Norma Ibarra
Polenzani Benefits &
Insurance
Quick'r Print'r, Inc
Rebecca Dennison
Ruwanthi Desilva
SEIU
SEIU- Healthcare Workers
(LOCAL 6434)
SEIU- Healthcare Workers- West
SEIU Local 721 (CTW, CLC)
SEIU Local 2015
Sheeva Lapeyra
Sonia Perez
Special Needs Network
Starseed Foundation
Sue Brucker
Susie Baldwin
Swanton Foundation
Sylvia Barahona
Target Foundation
The Nica Family Trust
The Rite Aid Foundation
The Swinerton Foundation
Tina Christopulos
Walmart
Watsonville Law Center
William Denardo
William E. Dawe
Yousef Turshani



Year in Review



Donor appreciation reception at The Emerson Building downtown.



Two festive partiers at the St. John's holiday food give-away event where food bags were distributed to more than 1,000 patients.



CEO Jim Mangia and California State Senator Ricardo Lara with Betsy Estudillo, Health Policy Coordinator for CA Immigrant Policy Center; Nancy Gomez, Southern California Director of Health Access; Angelica Salas, Director of Coalition for Humane Immigrant Rights of Los Angeles; and Roland Palencia, Director of Community Benefits, LA Care Health Plan.



St. John's 5th Annual Movable Feast, held at LA's historic Park Plaza Hotel. Max Stefanelli - Partner, Terroni Restaurant, cooking with chefs David Feau and Vince Mammoliti.



Jim Mangia and Supervisor Mark Ridley-Thomas at the grand opening of the Rev. Warner Traynham Health Center with Rev. Warner Traynham, retired Rector of the St. John's Episcopal Church.



Ribbon cutting at the Rev. Warner Traynham Health Center in the Lorenzo Housing Project with Mike Eng, Community College Trustee; Supervisor Mark Ridley-Thomas; Board Chair Larry Young; St. John's donors Guilio Zavolta and Danny Kaye; and Cynthia Strathman, Director of SAJE.



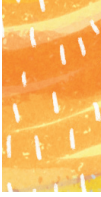
CEO Jim Mangia, Transgender Health Program (THP) Coordinator Diana Feliz Oliva, Patient Advocate Adriel Rodriguez, Trans*Empower Case Manager Victoria Ortega, Former THP staff Aydin Kennedy and Felix Vargas, with the St. John's Transgender Right to Health Committee, at the release of the St. John's report: "Discrimination and Denial of Care: The Unmet Need for Transgender Health in South LA."



CEO Jim Mangia with Los Angeles County Supervisor Hilda Solis and Development Director Ernesto Barahona.



CEO Jim Mangia with Movable Feast 2015 honorees: SEIU State Council President Laphonza Butler; LA County Department of Health Services Director Dr. Mitch Katz; Honorable Hilda Solis, Board of Supervisors; and Max Steffanelli, owner of Terroni Restaurant; along with Fernando Vasquez, mayor of Downey and Attorney Donna Vasquez.



Board of Directors

Lawrence R. Young / Chair
Patricia Escamilla / Vice Chair
Lilia Garcia / Secretary

Members

Marion Douglas	Martha Ortiz
Bill Dawe	Carmen Flores
Donald Young	Maria Benel Corazon Se
Leonor Guzman	Gilda Hass

Senior Management Team

Jim Mangia, President and Chief Executive Officer
Helen M. DuPlessis, MD, MPH, Chief Medical Officer
Elizabeth M. Meisler, Chief Financial Officer
Ana Campos, Director of Clinic Operations
Monica Iriarte, Director of Human Resources
Dr. Michael Beral, Dental Director
Tim Neiman, Director of Facilities and Facilities Design
Elena Fernandez, Director of Behavioral Health Services
Marissa Llorico, Director of Information Technology
Ernesto Barahona, Director of Development

About the Annual Report

Producer **Ernesto Barahona**
Creative Director **Reyes Meléndez**
Copy Editing **Tina Christopulos / Gilden Tunador**
Photography **Andrew Zappin / Reyes Meléndez**
Illustrations **Christine Larsen**

St. John's Well Child and Family Center is a proud "union shop" with a strong and innovative partnership with SEIU Local 721. We are honored to work closely with our union allies in the fight for social justice – for our patients, our employees, our community, and our network of health centers.

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Locations

COMMUNITY HEALTH CENTERS

- 1 Dr. Louis C. Frayser Health Center**
5701 S. Hoover Street
Los Angeles, CA 90037
- 2 S. Mark Taper Foundation Health Center
Dr Keneth Williams Building**
808 W. 58th Street
Los Angeles, CA 90037
- 3 Magnolia Place Health Center**
1910 S. Magnolia Avenue, Suite 101
Los Angeles, CA 90007
- 4 W.M. Keck Foundation
Health Center**
2115 N. Wilmington Avenue
Compton, CA 90222
- 5 East Compton Health Center
at Casa Dominguez & Functional
Assessment Center**
15715 S. Atlantic Avenue, 2nd Floor
E. Rancho Dominguez, CA 90221
- 6 Leavey-OB Clinic**
3628 E. Imperial Highway Suite 301
Lynwood, CA 90262
- 7 Rev Warner Traynham Health Center**
326 W. 23rd St,
Los Angeles, CA 90007

SCHOOL BASED HEALTH CENTERS

- 8 Lincoln High School**
2512 Alta Street
Los Angeles, CA 90031
- 9 Hyde Park Elementary School**
6505 8th Avenue
Los Angeles, CA 90043
- 10 Mark Ridley-Thomas Wellness
Center at Manual Arts**
4085 S. Vermont Avenue
Los Angeles, CA 90037
- 11 Dominguez High School**
15301 S. San Jose
Compton, CA 90221
- 12 Washington Prep Wellness Center**
1555 West 110th Street
Los Angeles, CA. 90047
- 13 Los Angeles Trade Tech**
400 W. Washington Blvd MA 107,
Los Angeles, CA 90015

MOBILE HEALTH

- 14 Health Access Express**
- 15 Health Access Express (Homeless Care)**





**LEADING
CHANGE
THROUGH
HEALTH**

OUR VISION

St. John's Well Child and Family Center will be a leader, catalyst, and model for the best care; long-term community health improvement; and sustainable, health-enhancing systems and structures in South Los Angeles.

OUR MISSION

To eliminate health disparities and foster community well-being by providing and promoting the highest quality care in South Los Angeles.

