

2014 ANNUAL REPORT



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LETTER FROM THE PRESIDENT





DEAR FRIENDS and Colleagues of St. John's:

Thank you for taking the time to read our 2014 annual report in which we celebrate our 50th anniversary of uninterrupted service. It's certainly not a coincidence that our 50th anniversary coincides with the 50th anniversary of the federal War on Poverty, which gave birth to the community health center movement. For 50 years, St. John's has

been leading change through health, and we are honored that we've had the opportunity this year to provide healthcare through more than 185,000 patient visits.

There have been tremendous advances in our healthcare system with the roll-out of Obamacare. More than 8 million Americans who were previously uninsured now have private health insurance and several million more received Medicaid through the expansion created by the Affordable Care Act. The numbers of Americans without healthcare coverage has dropped dramatically as a result. St. John's has seen a 40% increase in patient volume in 2013 alone, as newly insured patients obtain health care services for the first time. At St. John's the number of our patients who have Medicaid or other health coverage doubled to more than 25,000 patients as a result of the Affordable Care Act.

While there is much to celebrate there are still millions of Americans who were not included in the Affordable Care Act because of immigration status or length of time in this country. In Los Angeles County, St. John's worked closely with community partners like One LA and the Community Clinic Association, Supervisor Mark Ridley-Thomas, the Board of Supervisors and the Department of Health Services to expand the My Health LA program – which passed the Board of Supervisors on September 23, 2014. Now, more than 140,000 Angelinos will be able to enroll into My Health LA and will have health coverage regardless of immigration status. St. John's is honored to be the medical home for more than 28,000 individuals and families who will now be covered under this new program.

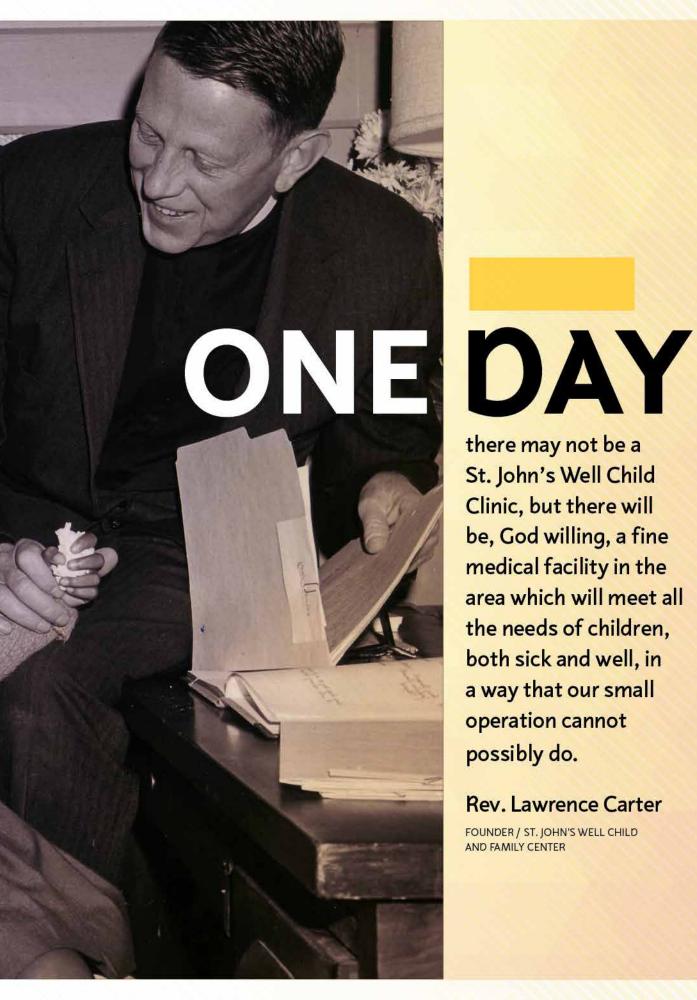
This creates a tremendous foundation for us to advance our role as an agent of social change – addressing the social determinants of health, supporting healthcare for the tens of thousands of unaccompanied minors fleeing violence and brutality in Central America, providing a living wage of \$15 an hour for every St. John's employee, expanding our services to the homeless with a state of the art mobile clinic, expanding our transgender health program, and continuing to grow by adding more sites and improving services. Thank you for your support of our patients and our work. Join us in celebrating 50 years of leading change through health!

Jim Mangia

President and CEO







there may not be a St. John's Well Child Clinic, but there will be, God willing, a fine medical facility in the area which will meet all the needs of children, both sick and well, in a way that our small operation cannot possibly do.

Rev. Lawrence Carter

FOUNDER / ST. JOHN'S WELL CHILD AND FAMILY CENTER



HISTORY OF ST. JOHN'S

Reverend Lawrence Carter presided as rector of St. John's Episcopal Church from 1958-1974. During his tenure, South Los Angeles evolved from an area of affluence to one of extreme poverty. A true social rights activist, Rev. Carter advocated tirelessly for resources to address the desperate socioeconomic needs of the local community. At the same time, Dr. Les Holve, President of the Los Angeles Pediatric Society, had identified the lack of health care services for impoverished innercity children as a high priority for action. He contacted Rev. Carter and, together with consultant Marion Clevenger, they founded a clinic at the church, putting together a staff of pediatricians

who would volunteer their Saturdays at the clinic. In July 1964, St. John's Well Child Clinic opened its doors to the neighborhood's children. Soon after establishment of the clinic, **Dr. Kenneth Williams**, Director of Hematology at Children's Hospital, came on board to serve as St. John's volunteer medical director. He held that position for over 30 years.

The next few decades brought new advancements and challenges to the health care industry. The year after St. John's Well Child Clinic came to life, Medicaid was created by the **Social Security** Amendments of 1965, helping states provide medical coverage for lowincome families, as well as the

blind, elderly, disabled, and pregnant women. The Title X Family Planning program was developed in order to provide comprehensive family planning and preventive health services, and the 1970s saw contraceptives become available to unmarried women. However, the U.S. also saw the first confirmed cases of AIDS, and an influx of immigrants and undocumented workers who could not legally be provided with medical care, an estimated 3.2 million of whom were already residing in Los Angeles County by 1991.

During the late 1980s and early 1990s, the clinic struggled to adjust to the changing healthcare landscape. St. John's Episcopal





Church, which was under the strong leadership of Rector Rev. Warner Traynham, pumped substantial Church resources into sustaining the clinic. In 1993, Jim Mangia joined St. John's Well Child Clinic as President and CEO, hired by Rev. Traynham and Lynne Gillies, who served as Board President for the clinic for over 20 years. A grant provided by the Parson's Foundation, led by program director Wendy Garen, provided the initial funding to hire a full-time CEO. Under Mangia's leadership, the clinic began to integrate into the larger healthcare environment, contracting to provide Medi-Cal and managed care and other government and private insurance and reimbursement

programs. In 1997, St. John's expanded to serve adults, transforming into St. John's Well Child and Family Center.
The California Endowment awarded a substantial grant to St. John's to hire its first full-time Medical Director later that year.

In 1999, St. John's opened its second clinic site in Compton – at the former site of St. Martin's Episcopal Church.

The Compton clinic was provided ever-expanding space and free rent for over 10 years by Bishop Jon Bruno, leader of the Episcopal Diocese of Los Angeles, until St. John's purchased the Compton property from the diocese in 2010. In 2000, St. John's qualified

as a federally qualified health center. It has since grown into a network of thirteen clinic sites and two mobile units spanning downtown, South Los Angeles and Compton. In addition to serving more than 55,000 individual patients, St. John's plays a major role in health advocacy, co-founding the South LA Health and Human Rights Conference and Right to Health committees, and launching transgender health services and homeless outreach programs. St. John's continues to embody the role of sanctuary from which it was built, and will continue to provide comprehensive care to patients of all ages, regardless of ability to pay, as long as is necessary.







55,235

Total unduplicated patients served

152,628

Medical visits

20,104

Individuals receiving outreach, health education, child development and literacy education, and case management services

49,245

unduplicated patients living below 100% of the Federal Poverty Level (FPL) - 89% of the total patient population

35,937

uninsured patients served

3,112

homeless individuals served

17,732

patients served in school based health centers

26,920

dental visits

21,621

diabetes treatment visits

6,549

behavioral health visits

19,129

individuals enrolled into health insurance plans

3,930

individuals served from public housing sites

community health centers

school based health centers

mobile clinic units

292

medical, dental and behavioral health staff

non-medical staff



THE SUCCESS OF OBAMACARE

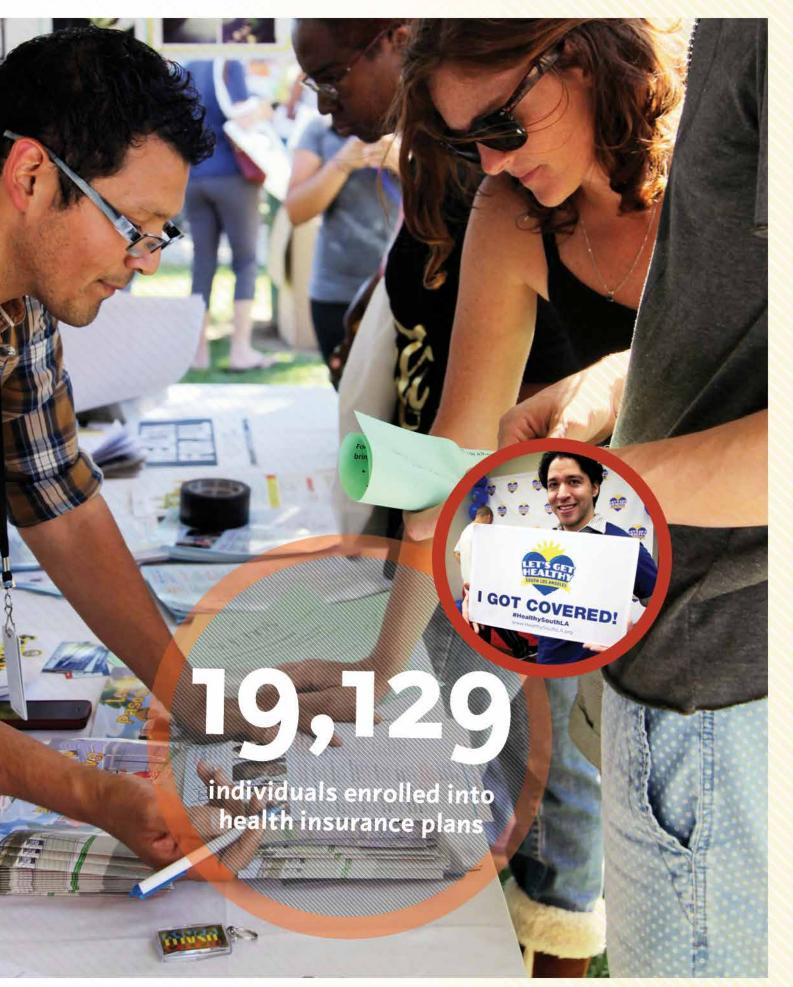
MORE than 8 million

uninsured Americans received private health coverage through state or federal insurance exchanges. Close to 5 million additional Americans received health coverage through eligibility for the Medicaid expansion. And more than 3 million young people were allowed to be added to their parent's insurance plan.

The percentage of Americans without health insurance dropped from 22% to just over 13% and now, almost 90% of Americans have affordable or free health coverage because of the Affordable Care Act!

At St. John's more than half of our adult patients qualified for either the Medicaid expansion or to purchase subsidized insurance on the state health exchange (Covered California). Our insured patient numbers grew from 12,000 to over 25,000 in the course of one year. Patients accessing care at St. John's grew by close to 40% in 2013-2014 – with more than 185,000 patient visits provided to close to 55,000 unduplicated patients.











OBAMACARE

the tremendously successful roll-out of the Affordable Care Act, there was still a substantial population of Americans ineligible for health coverage: recent immigrants and the undocumented. St. John's has always provided healthcare to all, regardless of income or immigration status. Because of this mission and our commitment to the immigrant population, we serve a higher percentage of undocumented, uninsured patients than any community health center in Los Angeles County.

St. John's worked closely with One LA (a community based organization based in the faith community which engaged in massive enrollment of eligible patients into Medi-Cal and other Obamacare insurance expansion programs) to advocate for an expansion of the My Health LA program - a county-funded effort to provide healthcare services to the remaining uninsured in Los Angeles County. As a result of these efforts and a commitment to this program from the Board of Supervisors, the Board voted to initiate the My Health LA program on Tuesday, September 23, 2014. As a result, more than 146,000 residents of LA County who are not covered under the Affordable Care Act will have access to primary, specialty and hospital care – anchored to a medical home at a federally qualified health center. In the first month of enrollment for this program, St. John's enrolled over 10,000 patients. We expect to enroll close to 30,000 at St. John's alone as we continue our commitment to serve immigrant communities in Los Angeles County. As well, this program will provide healthcare services for the large number

As well, this program will provide healthcare services for the large number of unaccompanied minors who have fled to the United States in recent months to escape gang violence, brutality and death. St. John's is leading a collaborative effort in LA County to create a system of care for these child refugees and ensure legal representation, mental health and trauma care, case management, social support and a full range of healthcare services to these children and their families.



ST. JOHN'S RAISES ITS MINIMUM WAGE TO \$15 PER HOUR

March 2014, St. John's proposed a minimum \$15 per hour living wage for all unionized employees in contract negotiations with our frontline healthcare workers' union, SEIU Local 721. The pay increase will affect employees ranging from janitors to dental assistants to outreach workers, and will take effect starting in March 2015. St. John's is leading the country in providing a living wage. In June 2014, the Seattle City Council voted to raise the minimum wage to \$15 an hour by 2017, applicable to businesses employing more than 500 workers. The announced pay increase at St. John's also came four months after the Los Angeles County Federation of Labor estimated that 46 percent of workers in Los Angeles, or 810,864 people, make less than \$15 an hour, and six months after Governor Brown signed legislation to raise California's minimum wage by 25 percent, from \$8 an hour to \$10 an hour, by the start of 2016.











HOMELESS OUTREACH

MORE homeless

people - individuals and families - live in South Los Angeles than in any other part of the county. Homelessness is especially devastating for children, with potentially serious consequences for their physical and mental health. St. John's Homeless Services Program tailors its services and locations to meet the needs of homeless children and their families. In addition to medical, dental, and mental health services, St. John's connects people to substance abuse counseling, housing and transportation assistance, case management and other support. The program is located at our Washington High School-Based Health Center but these services are also delivered through a mobile clinic van that brings services directly to the streets and the shelters where homeless people gather.



TRANSGENDER PROGRAM

THE Transgender community is one of the most marginalized groups in South Los Angeles, where approximately 2,100 transgender people live. A host of challenges including poverty, harassment, discrimination, and a lack of physicians trained on trans-health issues, place transgender people at higher risk for cancer, mental illness, substance abuse, HIV, and other conditions. In keeping with its commitment to reach out to those who are most vulnerable, St. John's welcomes all patients regardless of gender identity, sexual orientation, or **presentation**. We are the only community health center in South Los Angeles that caters to the transgender population by providing comprehensive medical care in a safe and welcoming environment where people are free to be themselves.











CONTINUING TO MEET CLINIC GROWTH

ST. JOHN'S continues

to grow to meet the need of the communities we serve. In 2014, we added three new sites. In an historic partnership with St. Francis Medical Center, St. John's now operates the perinatal health and testing center on the grounds of the hospital in Lynwood. Through a community benefits agreement negotiated through the UNIDAD coalition, St. John's will operate the 12 room Rev. Warner Traynham primary and specialty care health center just south of downtown Los Angeles – in the Lorenzo housing development. And St. John's opened the first FQHC operated school based health center on a community college campus at Los Angeles Trade Technical College in South Los Angeles. Together, these health centers will serve more than 15,000 additional patients each year.



AUGUSTUS HAWKINS HIGH SCHOOL STUDENT HEALTH ADVOCACY

THROUGH a unique partnership

St. John's Director of Community Relations, Mario Chavez.

with St. John's Well Child and Family Center, students at Augustus Hawkins High School's Community Health Advocates School have the opportunity to enroll in a three-semester health advocacy program, where students learn about civic engagement, health care, and policy changes affecting the health care system. During the 2013-2014 school year, a class of 42 students participated in the three-session program, facilitated by

Students ran their own health and wellness campaigns, and learned about the policies and enrollment options surrounding the Affordable Care Act. Students were also given the opportunity for a semester-long internship, and were placed at St. John's, the YMCA, Councilman Curren Price's office, the Boys and Girls Club, and United Way. In a move toward advocacy, the class joined the March for Immigration Reform, the Health and Human Rights Convening and Action, and called for a tax on banks to create a health care trust fund that would benefit city residents and help close the life expectancy gap among residents of Los Angeles.

In 2014, all participants completed their internship and 80% went on to pursue college. The program equipped students with the knowledge and skills to be civic leaders and navigators of local health systems in South LA, to be experts in ACA program enrollment, to assist their families and peers and families with navigating the health care system, and to develop working relationships with local organizations in order to help shape their community.







YEAR IN REVIEW



CEO Jim Mangia with Congresswoman Karen Bass.



One LA and St. John's pack the Board of Supervisors chambers with more than 800 people in support of an expansion of the LA County My Health LA program for uninsured residents of the County.



Press conference with community residents and St. John's patients announcing an enrollment health fair to enroll uninsured LA County residents into My Health LA, with Supervisor Mark Ridley Thomas, LA City Councilman Curren Price and Sister Delores Riojas of One LA.



Moveable Feast 2014 - St. John's annual gala



Fundraising event for Reach Out And Read, a childhood literacy program, at Terroni Restaurant. Pictured: St. John's Development staff Pri de Silva and Ernesto Barahona, St. John's Medical Director, Dr. Joanna Mimi Choi, Terroni owner, Max Stefanelli and Terroni Manager, Kayleen Arazm.



Jim Mangia with David Hernandez, Facilities Director at St. John's, and Ed Patuto, Director of Audience Engagement, The Broad Museum.



Valerie Jarrett, Senior Advisor to President Barack Obama, at the opening of the Obamacare-funded S. Mark Taper Foundation campus, with Jim Mangia, Lilia Garcia (VP St. John's Board of Directors), LA County Supervisor Mark Ridley Thomas, Carl McLaney (Deputy Director for CalMortgage), and Francisco Oaxaca (Public Affairs Director for First 5 LA).



CEO Jim Mangia with Congressman Xavier Becerra.



Right to Health members advocating to Fix LA in partnership with SEIU Local 721.



St. John's Annual Holiday Food Drive and Basket Give Away. More than 1000 patients received food and gifts for the holidays.





FINANCIAL STATEMENTS

STATEMENTS OF ACTIVITIES 2013

Unrestricted Revenues, Gains, and Other Support

Net patient service revenue less provision for uncollectible accounts	17,296,587
Premium Revenue	1,661,541
Grant revenue	7,724,870
Contributions	1,333,856
Other	378,116
Net assets released from restrictions used for operations	2,216,681
Total unrestricted revenues, gains and other support	30,611,651
Expenses and Losses	
Salaries and wages	15,035,305
Employee benefits	3,018,970
Purchased services and professional fees	6,216,797
Supplies and other	5,495,681
Rent	266,941
Depreciation and amortization	1,445,890
Interest	402,852
Loss on disposal of property and equipment	10,833
Total expenses and losses	31,893,269
Contributions of or for acquisition of property and equipment	30,000
Grants for acquisition of property and equipment	3,703,764
Net assets released from restrictions used for purchases	
of property and equipment	335,780
Increase in Unrestricted Net Assets	2,787,926



GRANTS, CONTRACTS, AND DONATIONS

GOVERNMENT

CA Family Health Council, Title X Family Planning Services

Centers for Disease Control & Prevention

City of Los Angeles Routine HIV Testing

City of Los Angeles AIDS Coordinator's Office

First 5 Los Angeles Oral Health Expansion and Enhancement Project

First 5 Los Angeles 21st Century Community Dental Health Homes Project

Health Research Association

Health Resources and Services
Administration, Bureau of Primary Health
Care, Capital Development Project

Health Resources and Services
Administration, Bureau of Primary Health
Care, New Access Point

Health Resources and Services
Administration, Bureau of Primary Health
Care, School Based Health Center Capital
Grant

Health Resources and Services
Administration, Bureau of Primary
Health Care, School Based Health Center
Equipment Grant

Health Resources and Services
Administration, Bureau of Primary Health
Care, Section 330 Federally Qualified Health
Center

Health Resources and Services
Administration, Bureau of Primary Health
Care, Healthy Tomorrows Partnership for
Children Program

Health Resources and Services Administration, Bureau of Primary Health Care, Facilities Improvement Grant Program

LA County Department of Public Health, HIV/AIDS Integrated Behavioral Health & Primary Care Program

LA County Department of Public Health, HIV/AIDS Medical Care Coordination Services

LA County Department of Public Health, HIV/AIDS Ambulatory Outpatient Medical Services

LA County Department of Public Social Services, Supplemental Security Income and Medi-Cal Advocacy Program Pilot

LA County Department of Health Services, Clinic Capacity Expansion Project

LA County Department of Health Services, Strategic Initiative Program

FOUNDATIONS

Blue Shield of CA Foundation

British Petroleum/Air Quality Management District, Asthma Settlement Funds

CA Wellness Foundation, SBHC Reproductive Health Services

California Community Foundation, South LA Child Welfare Initiative

Centers for Care Innovation

Community Clinic Association

Community Coalition for Substance Abuse Prevention & Treatment

Community Health Councils

GE Foundation

Gilead Sciences, Inc.

Jewish Community Foundation Los Angeles

Kaiser Foundation Hospitals Downey

Kaiser Foundation Hospitals Los Angeles Medical Center

Kaiser Foundation Hospitals West Los Angeles

Keck Foundation

Kresge Foundation

L.A Care Health Plan

L.A.'s Promise

LA Trust for Children's Health

Max Factor Family Foundation

Queenscare Charitable Division

Ralph M. Parsons

RGK Foundation

Rite-Aid Foundation

Roth Family Foundation

S. Mark Taper Foundation

St. Francis/ CA Community Fdt.

StarSeed Foundation

Strategic Actions for a Just Economy

The California Endowment, Improving Access to Health Homes

The California Endowment, Special Needs Project

The California Endowment, Transgender Health Care Capacity Building and Policy Advocacy Program

Tides Foundation

Unihealth Foundation

Verizon Foundation

Weingart Foundation

ORGANIZATIONAL AND INDIVIDUAL DONATIONS

Jim Mangia

Jon Braff

John Hamilton

Jonathan Mejia

Jose Palencia

Joshua White

Kate Park

LA Union

Keith W. White

Kendra Gorlitsky

LA Care Health Plan

Latara Enterprise, Inc.

Lawrence R Young

Linna Hanson

Lissette Rocha

Lizhette Badillo

Lorenzo Cates

Lori Alexander

Lutfi Kharuf

Lys Wilcox

Maryjane Puffer

Medpoint

Maintex

Lvnn & Michael Cohn

Lisa Casal

Kadima Security Co.

Kat Keane Weddings & Events

L.A. Net Community Health Center

Los Angeles Brotherhood Crusade, Inc.

Los Angeles Community College District Los Angeles County Federation of Labor

Kaiser Permanente

Alicia Macklin

American Federation of Labor & Congress of Industrial Organization

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Arrowhead and Nestle Water Aurea Y. Montes Rodriguez

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Californians Allied for Patient

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Chapman & Associates Inc.

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David Hernandez Diane Factor Elena Fernandez

Elizabeth & Jason Meisler Emmanuel Gamboa

Ernesto Barahona

Ethel Keshner and Levy Family

Charitable Trust

Maria Elena Durazo Fernando Vasquez Maria Lemus Fidelity Charitable Maria Rogers Foundation Laboratory Mario Chavez Frederick Hurvitz Gabriel Gornell Marissa Mcmillion Mark Corden **GE** Foundation Mark Farag Georgina Padilla Martha Coleman Gilda Haas Mary Kellar

HN Community Solutions

Giulio Zacocta

Helen DuPlessis

Michael B. Schnake Howard Kahn Miguel Maio Ian Yanniello Mimi Choi Indrani Chatterjee

Mr. & Mrs. Adalbert Casal Isaura Rivera

Nancy Geshke Jackeline Borja

Nancy Halpern Ibrahim Jahoon Healing Center, Inc.

Natalie Sibrian Janet Mangia

Neighborhood Legal Services

Patrice Wagonhurst Patricia Castillo Peggy Saint-Croix Peter Kerndt

Polenzani Benefits & Insurance

Pri deSilva Prima Waste Quick'r Print'r, Inc Rebecca Gifford Rebecca Sussman Rev. Brian Eklund

Ricoh Americas Corporation

Roy Y. Sadakane Rue deSilva Sally Nowak SEIU General Fund SEIU International

SEIU Local 721, CTW, CLC

SEIU UHW SEIU ULTCW Sokching Ly Sonia Perez

Special Needs Network

SUNRx

Sylvia Barahona Target Corporation Teamsters Local Union

Terri Vise

The California Endownment The Nica Family Trust The Orthohealing Center The Swinerton Foundation Thomas L. Horowitz Tina Christopulos Tom Polenzani Totum Corp. Triana Silton

United Way Labor Community

Service

Universal Specialty Vehicles, Inc.

Vista Whitaker William E. Dawe



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Elizabeth Meisler, Chief Financial Officer

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Dr. Rosa Rodriguez, Medical Director

Dr. Shom Dasgupta, Medical Director

Dr. Beatrice Germain, Medical Director

Elena Fernandez, Director of Behavioral Health Services

Marissa Llorico, Information Technology Director

ABOUT THE ANNUAL REPORT

producers Ernesto Barahona / Fredy Ceja
copy editing Tina Christopulos
photography Andrew Zappin / Reyes Meléndez
art direction / design Reyes Meléndez

LOCATIONS

COMMUNITY HEALTH CENTERS

Dr. Louis C. Frayser Health Center

5701 S. Hoover Street Los Angeles, CA 90037

S. Mark Taper Foundation Health Center Dr Keneth Williams Building

808 W. 58th Street Los Angeles, CA 90037

Magnolia Place Health Center

1910 S. Magnolia Avenue, Suite 101

Los Angeles, CA 90007

W.M. Keck Foundation Health Center

2115 N. Wilmington Avenue Compton, CA 90222

East Compton Health Center at Casa Dominguez & Functional Assessment Center

15715 S. Atlantic Avenue, 2nd Floor E. Rancho Dominguez. CA 90221

Leavey-OB Clinic

3628 E. Imperial Highway Suite 301 Lynwood, CA 90262

Rev Warner Traynham Health Center

326 W. 23rd St,

Los Angeles, CA 90007

SCHOOL BASED HEALTH CENTERS

Lincoln High School

2512 Alta Street Los Angeles, CA 90031

Hyde Park Elementary School

6505 8th Avenue

Los Angeles, CA 90043

Mark Ridley-Thomas Wellness Center at Manual Arts

4085 S. Vermont Avenue

Los Angeles, CA 90037

Dominguez High School

15301 S. San Jose

Compton, CA 90221

Washington Prep Wellness Center

1555 West 110th Street Los Angeles, CA. 90047

Trade Tech

400 W. Washington Blvd MA 107, Los Angeles, CA 90015

MOBILE HEALTH

Health Access Express
Health Access Express (Homeless Care)

St. John's Well Child and Family Center is a proud "union shop" with a strong and innovative partnership with SEIU Local 721. We are honored to work closely with our union allies in the fight for social justice – for our patients, our employees, our community, and our network of health centers.

LABOR DONATED
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