



# *ready* FOR *OBAMA*care

PREVENTION  
*innovation*  
expansion

St. John's  
Well Child & Family Center  
*annual* REPORT 2013



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“THE COMMITMENTS we make to each other through Medicare and Medicaid and Social Security, these things do not sap our initiative, they strengthen us. They do not make us a nation of takers; they free us to take the risks that make this country great.”

President Barack Obama  
January 21, 2013





# Ready FOR Obamacare

## LETTER FROM THE PRESIDENT



To many of us who have spent a lifetime creating health access for those who have long been denied health care, and most importantly, for those in desperate need of health services, the Patient Protection and Affordable Care Act (Obamacare) is an historic opportunity.

That's why St. John's unrelenting focus in 2013 has been to make Obamacare work for South Los Angeles and the tens of thousands of patients we serve and support in living longer, healthier lives. We are thrilled to share with you our successes in ensuring that Obamacare will truly benefit the men, women and children in our communities who we believe have a fundamental human right to health.

What does it mean to be "ready for Obamacare?" For St. John's it means spending the last year re-engineering clinic processes to improve quality, patient flow and satisfaction and engaging in an extensive and unprecedented enrollment

campaign to anchor patients to our health centers. More than 10,000 residents of South Los Angeles have been enrolled into health insurance in the last year - at our health centers, health fairs, mobile clinics and community events throughout the neighborhood. We've developed innovative new prevention programs and expanded long-standing ones that ensure they are core functions of our health centers - from improving slum housing conditions to planting gardens to reducing blood sugar levels through diabetes exercise and fitness classes.

All of this work has been part of a planned and concerted effort to position St. John's as a component of the Obamacare solution. As health care activists for decades, we believe that the success of Obamacare is critical to the health of our nation. The beauty of Obamacare is that it begins to finally realign and refocus incentives and investments to provide preventive services and patient-centered care. It creates a major space for

innovation and out-of-the-box activities to reorder healthcare priorities and practice. And the Affordable Care Act invested heavily in primary care expansion - St. John's alone received expansion grants totaling more than \$15 million that allowed us to open four school based health centers, renovate and expand our Compton health center and to create a state-of-the-art central campus in the heart of South Los Angeles while tripling our clinic service space.

We invite you to join us in being "ready for Obamacare."

Jim Mangia  
President and CEO





## *OUR MISSION*

To eliminate health disparities and foster community well-being by providing and promoting the highest quality care in South Los Angeles.

## *OUR VISION*

St. John's Well Child and Family Center will be a leader, catalyst, and model for the best care; long-term community health improvement; and sustainable, health-enhancing systems and structures in South Los Angeles.





**152,946**  
total patient visits

**118,842**  
medical visits

**16,728**  
individuals received  
outreach, health  
education, child  
development and literacy  
education, and  
case management  
services

**33,969**  
uninsured patients  
served

**47,586**  
unduplicated  
patients served

**41,400**  
unduplicated  
patients living  
below 100%  
of the Federal  
Poverty  
Level, 87% of  
total patient  
population

**39,000**  
square feet of  
renovated health  
center space

**6,782**  
family  
planning  
visits

**12,616**  
total  
immunizations

**26,022**  
dental visits

**14,675**  
diabetes  
treatment  
visits

**2,986**  
homeless  
individuals  
served

**5,460**  
behavioral health visits

**10,342**  
individuals  
enrolled  
into health  
insurance plans

**192**  
medical, dental,  
and behavioral  
health staff

**82**  
non-medical staff

**48**  
community health and  
resource fairs

**5**  
community  
health  
centers

**5**  
school-based  
health centers

**1**  
mobile  
medical unit

**2012**

BY THE NUMBERS





READY FOR  
OBAMACARE •

# PREVENTION

In downtown and South Los Angeles, where residents are besieged by lack of access to healthy food, safe and affordable housing and living wage jobs – St. John's has taken on a historic effort to engage these social determinants and improve health in our communities. From diabetes exercise and nutrition classes which have dramatically reduced blood sugar levels for our patients, to improvement of slum housing conditions which have reduced childhood asthma prevalence and lead poisoning, to planting urban gardens in parkways up and down the streets to provide healthy food options for residents – St. John's is focused on preventing disease, improving chronic disease outcomes and advancing population health.





ST. JOHN'S IS LEADING PREVENTION INITIATIVES TO IMPROVE THE HEALTH OF SOUTH LOS ANGELES: EXERCISE AND FITNESS CLASSES, URBAN GARDENS, WELLNESS WALKS AND MORE.







• *Ready* FOR *Obamacare* •

# *INNOVATION*

Whether it's expanding services at school based health centers by ensuring every student receives an annual physical, rolling out a new mobile clinic to care for homeless patients, formerly gang-involved men and women at Homeboy Industries or workers at worker centers, pairing doctors and organizers in slum housing to address medical issues and work with patients on changing the environmental conditions affecting their health, enrolling more than 10,000 patients in health insurance made possible through Obamacare, or engaging patients in advocacy efforts and "right to health" committees so they can take responsibility for their health and the health of their community – St. John's continued to develop innovative and experimental programming to improve health access and health outcomes.





OUR STRONG AND LASTING  
RELATIONSHIPS WITH PATIENTS  
AND THE COMMUNITIES WE  
SERVE ALLOW US TO LEAD  
THE CHARGE FOR HEALTH IN  
MANY WAYS.







Ready FOR  
OBAMACARE

# expansion

St. John's has been able to expand exponentially, with significant support from the Affordable Care Act to meet the growing healthcare needs of the downtown and South Los Angeles communities we have served and fulfill our mission of health and human rights. We opened four new school-based health centers including the Mark Ridley-Thomas Wellness Center at Manual Arts this year. We doubled exam rooms and expanded the lab and waiting areas at our flagship W.M. Keck Foundation in Compton and began construction to triple exam space and create a state-of-the-art central campus at Hoover and 58th Street in the heart of South Los Angeles.





*We've OPENED BEAUTIFUL NEW FACILITIES AND REACHED DEEPER INTO THE COMMUNITIES WE SERVE TO ENROLL AND CONNECT THOUSANDS OF FAMILIES TO A MEDICAL HOME.*





# financial STATEMENTS

## STATEMENT OF activities

2012

### Unrestricted Revenues, Gains, and Other Support

Net patient service revenue less provisions for uncollectible accounts	\$14,211,690
Premium revenue	\$1,753,714
Grant revenue	\$6,196,968
Contributions	\$1,653,829
Other	\$218,635
Net assets released from restrictions used for operations	\$1,897,329

Total unrestricted revenues, gains, and other support \$25,932,165

### Expenses and Losses

Salaries and wages	\$12,750,061
Employee benefits	\$2,438,258
Purchased services and professional fees	\$4,253,150
Supplies and other	\$5,590,961
Rent	\$263,412
Depreciation and amortization	\$1,332,955
Interest	\$403,593
Loss on disposal of property and equipment	\$1,649

Total expenses and losses \$27,034,039

Operating Income (Loss) \$(1,101,874)

Excess (Deficiency) of Revenue Over Expenses \$(1,101,874)

Contributions of or for acquisition of property and equipment	\$205,294
Grants for acquisition of property and equipment	\$5,955,565
Net assets released from restrictions used for purchase of property and equipment	\$222,128

Increase In Unrestricted Net Assets \$5,281,113





GRANTS, CONTRACTS, AND DONATIONS

GOVERNMENT

- 1736 Family Crisis Center
- CA Family Health Council, EPICS Program
- CA Family Health Council, Title X Family Planning Services
- City of Los Angeles Routine HIV Testing
- Compton Unified School District
- First 5 Los Angeles Community Opportunities Fund
- First 5 Los Angeles Healthy Births Initiative
- First 5 Los Angeles Oral Health Expansion and Enhancement Project
- First 5 Los Angeles School Readiness Program, South Los Angeles and Compton
- Health Research Association
- Health Resources and Services Administration, Bureau of Primary Health Care, Capital Development Project
- Health Resources and Services Administration, Bureau of Primary Health Care, New Access Point
- Health Resources and Services Administration, Bureau of Primary Health Care, School Based Health Center Capital Grant
- Health Resources and Services Administration, Bureau of Primary Health Care, School Based Health Center Equipment Grant
- Health Resources and Services Administration, Bureau of Primary Health Care, Section 330 Federally Qualified Health Center
- LA County Board of Supervisors, Integrated Behavioral Health Program Support
- LA County Department of Public Social Services, Supplemental Security Income and Medi-Cal Advocacy Program Pilot
- LA County Department of Health Services, Clinic Capacity Expansion Project
- LA County Department of Health Services, Strategic Initiative Program

FOUNDATIONS

- Blue Shield of California Foundation
- British Petroleum/ Air Quality Management District, Asthma Settlement Funds
- California Healthcare Foundation
- California Primary Care Association
- California Wellness Foundation, Core Operating Support
- California Wellness Foundation, Teen Pregnancy Prevention
- California Community Foundation, Centinela Medical Fund
- California Community Foundation, Core Operating Support
- California Community Foundation, Perinatal Care
- California Community Foundation, South LA Child Welfare Initiative
- Community Clinic Association
- Community Health Councils
- GE Foundation
- Health Net of California
- Henry Schein
- Kaiser Foundation Hospitals Downey
- Kaiser Foundation Hospitals West Los Angeles
- Kaiser Southern California Medical Center
- W. M. Keck Foundation
- L.A. Care Health Plan, Local Initiative Health Authority
- L.A. Care Health Plan, Oral Health Initiative V
- L.A. Care Health Plan, Oral Health Initiative V, Phase II
- L.A. Care Health Plan, Star Partners Program
- L.A.'s Promise
- LA County Education Foundation
- LA's Trust

- Neighborhood Legal Services
- Para los Niños
- Ralph M. Parsons
- RGK Foundation
- SEIU, Community Center Innovation Challenge
- Sidney Stern Memorial
- Southside Coalition of Community Health Centers, Healthy Way LA Enrollment Initiative
- Southside Coalition of Community Health Centers, Podiatry Support
- St. Francis Medical Center/California Community Foundation
- Strategic Actions for a Just Economy
- The California Endowment, General Operating Support
- The California Endowment, Health & Human Rights
- The California Endowment, Right to Health Committees
- The California Endowment, Special Needs Project
- The Kresge Foundation
- Tides Foundation, Community Health Center Innovation Project
- Tides Foundation, Optimizing Patient Experience
- Unihealth Foundation
- Verizon Foundation
- Weingart Foundation



ST. JOHN'S FOCUS HAS BEEN TO  
MAKE OBAMACARE WORK FOR  
SOUTH LOS ANGELES AND THE  
TENS OF THOUSANDS OF NEW  
PATIENTS WE EXPECT TO SERVE  
AND SUPPORT IN LIVING LONGER,  
HEALTHIER LIVES.





ORGANIZATIONAL AND INDIVIDUAL DONATIONS

Abbe S. Land	Elizabeth Canico	Lisa Cederblom	Rebecca Gifford
Adam Murphy	Emmanuel & Maria Liban	Lorenzo Cates	Red Hill
Advanced AV	Eric De La Cruz	Lori Alexander	Restaurant Opportunities Centers United
AEG	Ernesto Barahona	Los Angeles Brotherhood Crusade, Inc.	Rigoberto Aguiluz
Alba Petroleos Foundation	Esperanza Community Housing Corporation	Louise A. McCarthy	Rise Phillips (T.H.E Clinic)
Albertsons	Eugene La Pietra	Lowell Herbrandson	Robert Adamik
Alere North America, Inc.	Evelyn Ramirez	M.R. & L.M. Cohn	Robert Castonguay
Alexander Sinclair	Farid Hassanpour & Karyn Williams	Mama's Hot Tamales Café	Robert Levy
AltaMed Health Services	FJC	Margaret O'Donnell	Robin & Lynne Gillies
American Express	Flannery Hauck	Mario Chavez	Sarah Hendler
Anthony & Leslie Mangia	Gabriel & Anne Farrell	Marion Douglas	SEIU
Arent Fox LLP	Gary Zimble	Martha Romas	SEIU Local 6434
Arrowhead	George & Germaine Fusenot	Mary A. Hall	SEIU Local 721, CTW
Bette Braun	Georgina Padilla	Mary Silvestrini	SEIU Local 99
Brian & Ruth Eklund	Gilda Haas	Maternal & Child Health Access	SEIU United Healthcare Workers West
Brian Shen	Glen & Mary Odell	McKesson Medical Surgical	Shari Doi
Californians Allied For Patient Protection	Grace Vermeer	Melissa A Cross	Sharon Franklin
California Physician's Alliance	Green Dot Public Schools	Melissa Diracles	Silvia Argueta
Canelé	Gregory Yu	Mia Kwong	Sonia E. Perez
Care 1st Health Plan	Health Net of California	Michael & Amy Schnake	South Central Family Health Center
Carisa Lubeck	Henry Schein	Michelle Paul	Special Needs Network
Carlos & Dr. Ellen Rothman	IOS Hayworth	Mohawk Bend	Starry Kitchen
Carole Whorrall (Ostrow School of Dentristry)	Jackeline Borja	Monica Rivera	Sunny Cho
Century Housing Corporation	Janet Mangia	Mr. & Ms. Castonguay	Swinerton
Chapman & Associates	Jaqueline Rascon	Mr. Manuel Abascal	Takami Sushi & Robata
Chris Street	Jaye Johnson	Mulberry Row	The Gorbals
Claudia Valencia	Jesse D. Bagley	Nancy Halpern Ibrahim	The Imperial Court of Los Angeles
Community Services Unlimited	Jimmy Hara	Nancy Geshke	The Los Angeles County Federation of Labor, AFL-CIO
Daniel Kaye	Jonathan Macaranas	Nancy Reyes	Thomas Horowitz
Daniel O'Keefe	Josefa Larios	Nancy Roberts	Timothy Neiman
Danmour & Associates	Juan Verdugo	Natalie Sibrian	Tina Christopulos
Daughters of Charity	Judyth Hermosillo	Neighborhood Legal Services	Tom Polenzani
Diana Hossfeld	Kadima Security Services	Network For Good	Transgender Law Center
Dignity Health	Kaiser Foundation Hospitals	New City Parish, INC	Triana Siltón
DLR Group	King Riley	Nomsa Khalfani	UCLA
Dover Canyon Winery	KP Financial	Pablo Barrios	Universal Specialty Vehicles
Efren Chacon	Krishanda Hampton	Patrice Wagonhurst	Vanessa P Hernandez
Eisner Pediatric & Family Medical Center	L.A Care Health Plan	Pazzo Gelato	Vasquez & Company LLC
Elena Fernandez	L.A. Arena Company, LLC	Pearson Dental Supply	Viviana Almache
Elisabeth Uribe	L.A.'s Promise	Pitfire Artisan Pizza	William Alamo
Elizabeth & Jason Meisler	L.M. Cohn	Public Health Institute	William E. Dawe
	La Taquiza	Quick R Printer	Yesenia Melchor
	Latino Family Media, Inc.	Rebecca Dennison	

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SENIOR MANAGEMENT TEAM

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Dr. Beatrice Germain, <i>Medical Leadership Team</i>
Elena Fernandez, <i>Director of Behavioral Health Services</i>

ABOUT THE ANNUAL REPORT

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LOCATIONS

COMMUNITY HEALTH CENTERS

**Dr. Louis C. Frayser Health Center**  
5701 S. Hoover Street  
Los Angeles, CA 90037

**S. Mark Taper Foundation Health Center**  
**Dr. Kenneth Williams Building**  
808 W. 58th Street  
Los Angeles, CA 90037

**Magnolia Place Health Center**  
1910 S. Magnolia Avenue, Suite 101  
Los Angeles, CA 90007

**W.M. Keck Foundation Health Center**  
2115 N. Wilmington Avenue  
Compton, CA 90222

**East Compton Health Center at Casa Dominguez and Functional Assessment Center**  
15715 S. Atlantic Avenue, 2nd Floor  
E. Rancho Dominguez, CA 90221

SCHOOL-BASED HEALTH CENTERS

**Lincoln High School**  
2512 Alta Street  
Los Angeles, CA 90031

**Hyde Park Elementary School**  
6505 8th Avenue  
Los Angeles, CA 90043

**Mark Ridley-Thomas Wellness Center at Manual Arts High School**  
4085 S. Vermont Avenue  
Los Angeles, CA 90037

**Dominguez High School**  
15301 S. San Jose  
Compton, CA 90221

**Washington Prep Wellness Center**  
1555 West 110th Street  
Los Angeles, CA 90047

St. John's Well Child and Family Center is a proud “union shop” with a strong and innovative partnership with SEIU Local 721. We are honored to work closely with our union allies in the fight for social justice – for our patients, our employees, our community, and our network of health centers.





St. John's  
Well Child & Family Center

[WWW.WELLCHILD.ORG](http://WWW.WELLCHILD.ORG)



[WELLCHILD.ORG](http://WELLCHILD.ORG)

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St. John's Well Child and Family Center is a  
501(c)(3) network of community health centers.