Image: State of the state



annual report 2013

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Ready for obamacare

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C THC COMMITMENTS we make to each other through Medicare and Medicaid and Social Security, these things do not sap our initiative, they strengthen us. They do not make us a nation of takers; they free us to take the risks that make this country great.

President Barack Obama January 21, 2013

Readyfor Obamacare



LETTER FROM THE PRESIDENT

To many of us who have spent a lifetime creating health access for those who have long been denied health care, and most importantly, for those in desperate need of health services, the Patient Protection and Affordable Care Act (Obamacare) is an historic opportunity.

That's why St. John's unrelenting focus in 2013 has been to make Obamacare work for South Los Angeles and the tens of thousands of patients we serve and support in living longer, healthier lives. We are thrilled to share with you our successes in ensuring that Obamacare will truly benefit the men, women and children in our communities who we believe have a fundamental human right to health.

What does it mean to be "ready for Obamacare?" For St. John's it means spending the last year re-engineering clinic processes to improve quality, patient flow and satisfaction and engaging in an extensive and unprecedented enrollment campaign to anchor patients to our health centers. More than 10,000 residents of South Los Angeles have been enrolled into health insurance in the last year - at our health centers, health fairs, mobile clinics and community events throughout the neighborhood. We've developed innovative new prevention programs and expanded long-standing ones that ensure they are core functions of our health centers – from improving slum housing conditions to planting gardens to reducing blood sugar levels through diabetes exercise and fitness classes.

All of this work has been part of a planned and concerted effort to position St. John's as a component of the Obamacare solution. As health care activists for decades, we believe that the success of Obamacare is critical to the health of our nation. The beauty of Obamacare is that it begins to finally realign and refocus incentives and investments to provide preventive services and patient-centered care. It creates a major space for



innovation and out-of-the-box activities to reorder healthcare priorities and practice. And the Affordable Care Act invested heavily in primary care expansion – St. John's alone received expansion grants totaling more than \$15 million that allowed us to open four school based health centers, renovate and expand our Compton health center and to create a state-ofthe-art central campus in the heart of South Los Angeles while tripling our clinic service space.

We invite you to join us in being "ready for Obamacare."

Jun Margin

Jim Mangia President and CEO

OUR MISSION

To eliminate health disparities and foster community well-being by providing and promoting the highest quality care in South Los Angeles.

OUR VISION

St. John's Well Child and Family Center will be a leader, catalyst, and model for the best care; long-term community health improvement; and sustainable, health-enhancing systems and structures in South Los Angeles.

152,946 total patient visits

118,842 medical visits

16,728

individuals received outreach, health education, child development and literacy education, and case management services

33,969 uninsured patients served

39,000

square feet of

renovated health

center space

47,586

unduplicated

patients served

00

41,400

unduplicated

patients living

below 100%

of the Federal

Poverty

Level, 87% of total patient

population

6,782 family planning visits

12,616

immunizations

total

10,342 individuals enrolled into health insurance plans

26,022 dental visits

> 14,675 diabetes treatment visits



1

2,986 homeless individuals served

5,460 behavioral health visits

> 192 medical, dental, and behavioral health staff

82 non-medical staff

48 community health and resource fairs

> 5 community health centers

mobile

medical unit

5 school-based health centers

READYFOR OBAMACARE PREVENTION

In downtown and South Los Angeles, where residents are besieged by lack of access to healthy food, safe and affordable housing and living wage jobs – St. John's has taken on a historic effort to engage these social determinants and improve health in our communities. From diabetes exercise and nutrition classes which have dramatically reduced blood sugar levels for our patients, to improvement of slum housing conditions which have reduced childhood asthma prevalence and lead poisoning, to planting urban gardens in parkways up and down the streets to provide healthy food options for residents – St. John's is focused on preventing disease, improving chronic disease outcomes and advancing population health.









ST. JOHN'S IS LEADING PREVENTION INITIATIVES TO IMPROVE THE HEALTH OF SOUTH LOS ANGELES: EXERCISE AND FITNESS CLASSES, URBAN GARDENS, WELLNESS WALKS AND MORE.









UNNOVATION

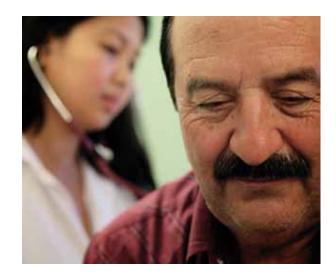
Whether it's expanding services at school based health centers by ensuring every student receives an annual physical, rolling out a new mobile clinic to care for homeless patients, formerly gang-involved men and women at Homeboy Industries or workers at worker centers, pairing doctors and organizers in slum housing to address medical issues and work with patients on changing the environmental conditions affecting their health, enrolling more than 10,000 patients in health insurance made possible through Obamacare, or engaging patients in advocacy efforts and "right to health" committees so they can take responsibility for their health and the health of their community – St. John's continued to develop innovative and experimental programming to improve health access and health outcomes.

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Readyfor Obamacare

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OUR STRONG AND LASTING Relationships with patients and the communities we serve allow us to lead the charge for health in Many ways.







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St. John's has been able to expand exponentially, with significant support from the Affordable Care Act to meet the growing healthcare needs of the downtown and South Los Angeles communities we have served and fulfill our mission of health and human rights. We opened four new school-based health centers including the Mark Ridley-Thomas Wellness Center at Manual Arts this year. We doubled exam rooms and expanded the lab and waiting areas at our flagship W.M. Keck Foundation in Compton and began construction to triple exam space and create a state-of-the-art central campus at Hoover and 58th Street in the heart of South Los Angeles.

PARKING ONLY VAN ACCESSIBL

MINIMUM FINE \$250





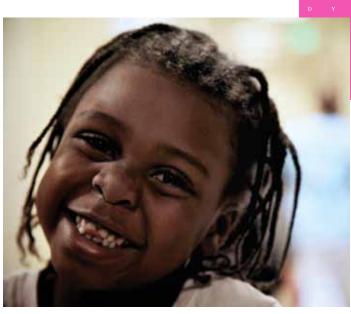


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we've opened beautiful new facilities and reached deeper into the communities we serve to enroll and connect thousands of families to a medical home.











Financial statements

statement of activities

2012

\$25,932,165

\$(1,101,874)

\$205,294

\$222,128

\$5,281,113

\$5,955,565

Unrestricted Revenues, Gains, and Other Support

\$14,211,690
\$1,753,714
\$6,196,968
\$1,653,829
\$218,635
\$1,897,329

Total unrestricted revenues, gains, and other support

Expenses and Losses

Opera

Salaries and wages	\$12,750,061
Employee benefits	\$2,438,258
Purchased services and professional fees	\$4,253,150
Supplies and other	\$5,590,961
Rent	\$263,412
Depreciation and amortization	\$1,332,955
Interest	\$403,593
Loss on disposal of property and equipment	\$1,649
Total expenses and losses	\$27,034,039
ating Income (Loss)	\$(1,101,874)

Excess (Deficiency) of Revenue Over Expenses

Contributions of or for acquisition of property and equipment Grants for acquisition of property and equipment Net assets released from restrictions used for purchase of property and equipment

Increase In Unrestricted Net Assets



GRANTS, CONTRACTS, AND DONATIONS

GOVERNMENT

1736 Family Crisis Center

CA Family Health Council, EPICS Program

CA Family Health Council, Title X Family Planning Services

City of Los Angeles Routine HIV Testing

Compton Unified School District

First 5 Los Angeles Community Opportunities Fund

First 5 Los Angeles Healthy Births Initiative

Fir<mark>st 5 Los Angel</mark>es Oral Health Expansion and Enhancement Project

First <mark>5 Los</mark> Angeles School Readiness Progra<mark>m, So</mark>uth Los Angeles and Compton

Health Research Association

Health Resources and Services Administration, Bureau of Primary Health Care, Capital Development Project

Health Resources and Services Administration, Bureau of Primary Health Care, New Access Point

Health Resources and Services Administration, Bureau of Primary Health Care, School Based Health Center Capital Grant

Health Resources and Services Administration, Bureau of Primary Health Care, School Based Health Center Equipment Grant

Health Resources and Services Administration, Bureau of Primary Health Care, Section 330 Federally Qualified Health Center

LA County Board of Supervisors, Integrated Behavioral Health Program Support

LA County Department of Public Social Services, Supplemental Security Income and Medi-Cal Advocacy Program Pilot

LA County Departmentof Health Services, Clinic Capacity Expansion Project

LA County Department of Health Services, Strategic Initiative Program

F*ou*ndations

Blue Shield of California Foundation

British Petroleum/ Air Quality Management District, Asthma Settlement Funds

California Healthcare Foundation

California Primary Care Association

California Wellness Foundation, Core Operating Support

California Wellness Foundation, Teen Pregnancy Prevention

California Community Foundation, Centinela Medical Fund

California Community Foundation, Core Operating Support

California Community Foundation, Perinatal Care

California Community Foundation, South LA Child Welfare Initiative

Community Clinic Association

Community Health Councils

GE Foundation

Health Net of California

Henry Schein

Kaiser Foundation Hospitals Downey

Kaiser Foundation Hospitals West Los Angeles

Kaiser Southern California Medical Center

W. M. Keck Foundation

L.A Care Health Plan, Local Initiative Health Authority

L.A Care Health Plan, Oral Health Initiative V

L.A Care Health Plan, Oral Health Initiative V, Phase II

L.A Care Health Plan, Star Partners Program

L.A.'s Promise

LA County Education Foundation

LA's Trust

Neighborhood Legal Services

Para los Niños

Ralph M. Parsons

RGK Foundation

SEIU, Community Center Innovation Challenge

<mark>S</mark>idney Stern Memorial

Southside Coalition of Community Health Centers, Healthy Way LA Enrollment Initiative

Southside Coalition of Community Health Centers, Podiatry Support

St. Francis Medical Center/California Community Foundation

Strategic Actions for a Just Economy

The California Endowment, General Operating Support

The California Endowment, Health & Human Rights

The California Endowment, Right to Health Committees

The California Endowment, Special Needs Project

The Kresge Foundation

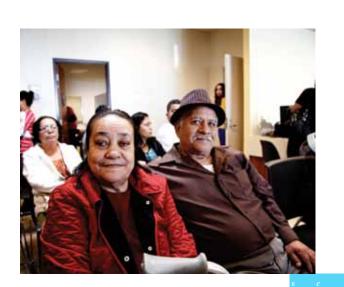
Tides Foundation, Community Health Center Innovation Project

Tides Foundation, Optimizing Patient Experience

Unihealth Foundation

Verizon Foundation

Weingart Foundation









ST. JOHN'S FOCUS HAS BEEN TO MAKE OBAMACARE WORK FOR SOUTH LOS ANGELES AND THE TENS OF THOUSANDS OF NEW PATIENTS WE EXPECT TO SERVE AND SUPPORT IN LIVING LONGER, HEALTHIER LIVES.



organizational and individual donations

Abbe S. Land Adam Murphy Advanced AV AEG Alba Petroleos Foundation Albertsons Alere North America, Inc. Alexander Sinclair AltaMed Health Services American Express Anthony & Leslie Mangia Arent Fox LLP Arrowhead Bette Braun Brian & Ruth Eklund Brian Shen Californians Allied For Patient Protection California Physician's Alliance Canelé Care 1st Health Plan Carisa Lubeck Carlos & Dr. Ellen Rothman Carole Whorrall (Ostrow School of Dentristry) Century Housing Corporation Chapman & Associates Chris Street Claudia Valencia **Community Services Unlimited** Daniel Kaye Daniel O'Keefe Danmour & Associates Daughters of Charity Diana Hossfeld **Dignity Health** DLR Group Dover Canyon Winery Efren Chacon Eisner Pediatric & Family Medical Center Elena Fernandez Elisabeth Uribe Elizabeth & Jason Meisler

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about THe annual R*C*PORT

PRODUCERS Ernesto Barahona Lisa Hubbard

PHOTOGR APHY Andrew Zappin

art direction / design **Reyes Meléndez**

m Neiman
rmen Flores
nel Se

LOCATIONS

community health centers

Dr. Louis C. Frayser Health Center 5701 S. Hoover Street Los Angeles, CA 90037

S. Mark Taper Foundation Health Center Dr. Kenneth Williams Building 808 W. 58th Street Los Angeles, CA 90037

Magnolia Place Health Center 1910 S. Magnolia Avenue, Suite 101 Los Angeles, CA 90007

W.M. Keck Foundation Health Center 2115 N. Wilmington Avenue Compton, CA 90222

East Compton Health Center at Casa Dominguez and Functional Assessment Center 15715 S. Atlantic Avenue, 2nd Floor E. Rancho Dominguez, CA 90221

SCHOOL-BASED HEALTH CENTERS

Lincoln High School 2512 Alta Street Los Angeles, CA 90031

Hyde Park Elementary School 6505 8th Avenue Los Angeles, CA 90043

Mark Ridley-Thomas Wellness Center at Manual Arts High School 4085 S. Vermont Avenue Los Angeles, CA 90037

Dominguez High School 15301 S. San Jose Compton, CA 90221

Washington Prep Wellness Center 1555 West 110th Street Los Angeles, CA 90047

St. John's Well Child and Family Center is a proud "union shop" with a strong and innovative partnership with SEIU Local 721. We are honored to work closely with our union allies in the fight for social justice – for our patients, our employees, our community, and our network of health centers.



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VELLCHILDORG

808 W. 58TH STREET LOS ANGELES, CA 90037 TEL: 323-541-1600 FAX: 323-541-1601

St. John's Well Child and Family Center is a 501(c)(3) network of community health centers.