

2011 ANNUAL REPORT *St. John's Well Child & Family Center* LOS ANGELES, CALIFORNIA

HEALTH = FREEDOM



**IN HEALTH
THERE IS FREEDOM.
HEALTH IS THE FIRST
OF ALL LIBERTIES.**

Henri Frederic Amiel, 19th Century Philosopher and Poet



**CAN PEOPLE
REALLY BE FREE
IF THEY ARE NOT
HEALTHY?**

LETTER FROM THE PRESIDENT

What do we mean by “freedom” in this context? We mean the freedom to live in a just and fair society, to participate in and actively improve our community and each other’s lives. Can people simultaneously pursue their health while they pursue freedom? We believe they can. And this premise has guided the core of St. John’s Well Child and Family Center’s mission and activities for over 47 years.

At St. John’s we understand that in addition to health access, the major obstacles that stand in the way of better health for the residents of South Los Angeles are social, financial, environmental, and political barriers. Consequently, we work hard to challenge the unequal systems, structures, and practices that perpetuate health inequalities.

As Martin Luther King, Jr. said more than a generation ago: “Of all the forms of inequality, injustice in health is the most shocking and the most inhumane.” At St. John’s we see this injustice daily. Thus we constantly add our voice and action to the growing progressive movement to fight for health, equality, justice, and humanity.

This year’s annual report seeks to highlight the successes of St. John’s mission-driven health service programs (“health”) and the strength of our advocacy and organizing activities (“freedom”) that, in combination, create the environment and the community for advancing a progressive public health agenda.

Thank you for contemplating the philosophy that guides St. John’s by reading our annual report this year. We hope you are inspired, as we are, by the images of our patients as they pursue health and freedom.

Warmest regards,



Jim Mangia
President & CEO
St. John’s Well Child and Family Center



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OUR MISSION

To eliminate health disparities and foster community wellbeing by providing and promoting the highest quality care in South Los Angeles.

OUR VISION

St. John's Well Child and Family Center will be a leader, catalyst, and model for the best care; long-term community health improvement; and sustainable, health-enhancing systems and structures in South Los Angeles.



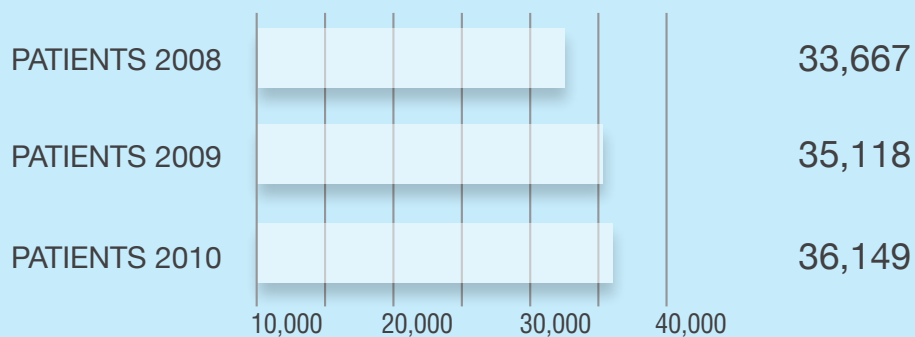




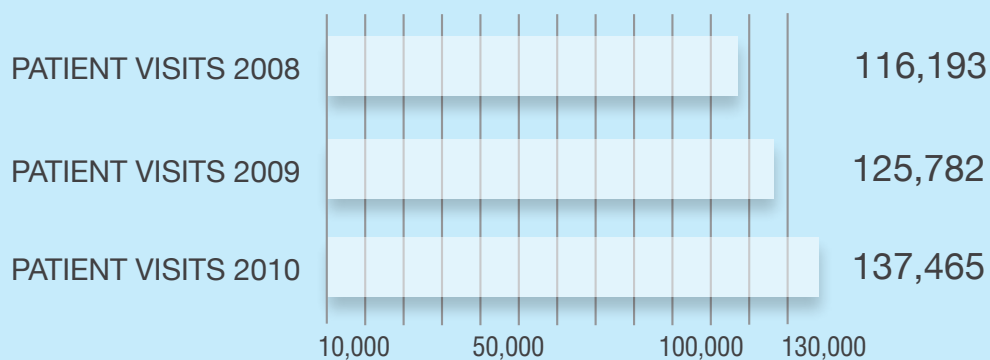


WHO WE SERVED IN 2010

UNDUPLICATED PATIENTS



PATIENT VISITS/ENCOUNTERS



Health is a state of complete physical, mental, and social wellbeing and not merely the absence of disease or infirmity.

World Health Organization

HEALTH

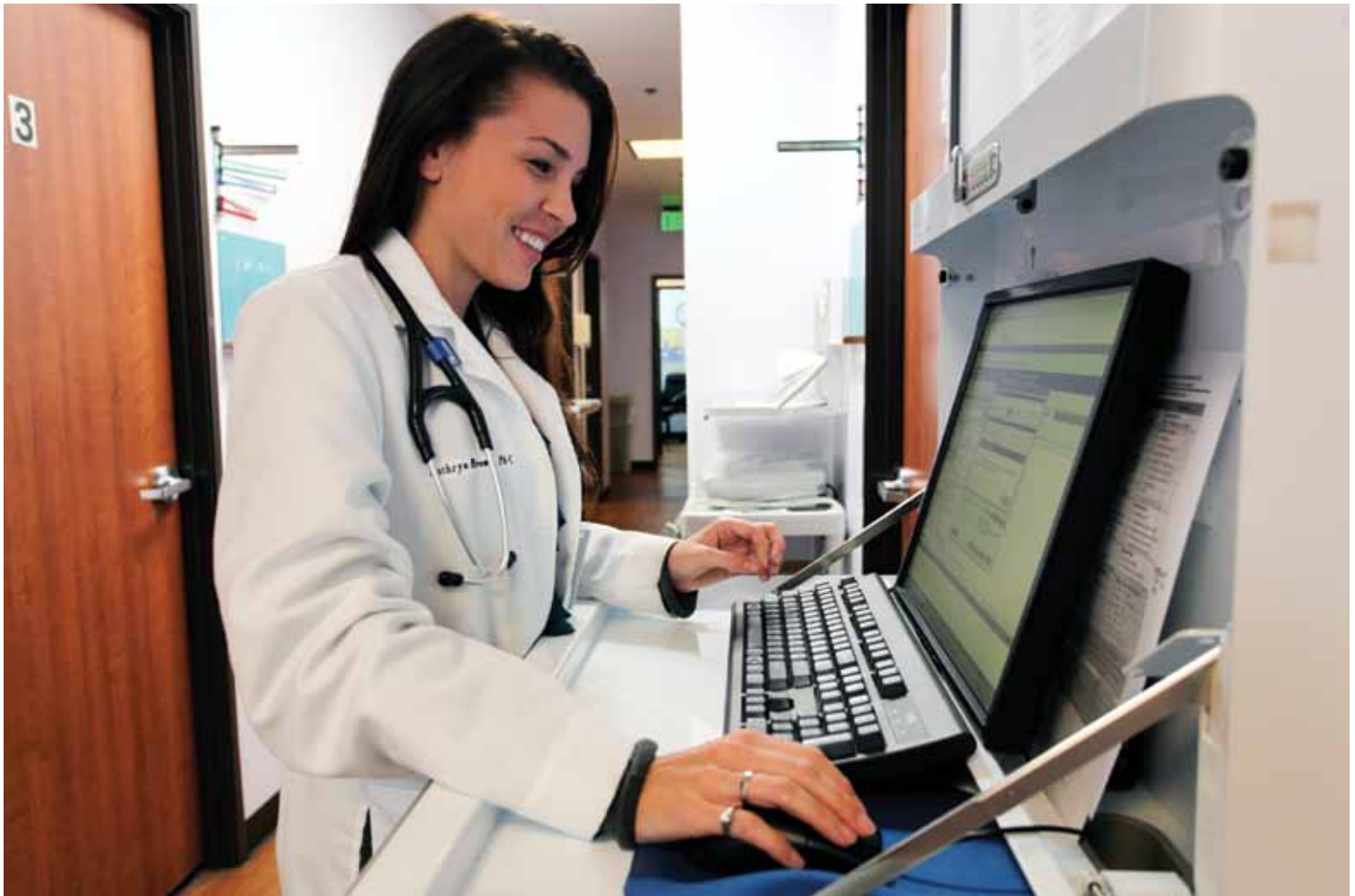
PRIMARY CARE

St. John's health centers provide a full range of preventive and primary medical, dental, and mental health services that address some of the most severe and persistent health issues and disparities facing the underserved population of South Los Angeles. These services – which range from asthma treatment and management to oral health education – are the core of our mission as a community health center and are critical to our goal of providing truly comprehensive care.

SPOTLIGHT: ELECTRONIC HEALTH RECORDS

As a community health center, St. John's is continuously challenged to improve the productivity of its clinicians. However, with increasing numbers of patients, clinic staff must spend more time documenting and reporting on the care they deliver. To alleviate these pressures, increase quality of care for our patients, and reduce costs, St. John's began the transition this year to an electronic health records (EHR) system. This system has already transformed how we provide healthcare. We are now better equipped to monitor chronic disease patients, improve medication compliance, and provide appropriate health education – all of which will contribute to our mission of eliminating health disparities in South Los Angeles.





“The electronic health record is an amazing tool that vaults St. John’s into the future of healthcare.”

Dr. Ellen Rothman, Chief Medical Officer

Clockwise from top left: Medical assistant inputting patient vitals in electronic health records system (EHR), clinician charting patient information in EHR, pediatric dental patient, medical assistant archiving paper medical records



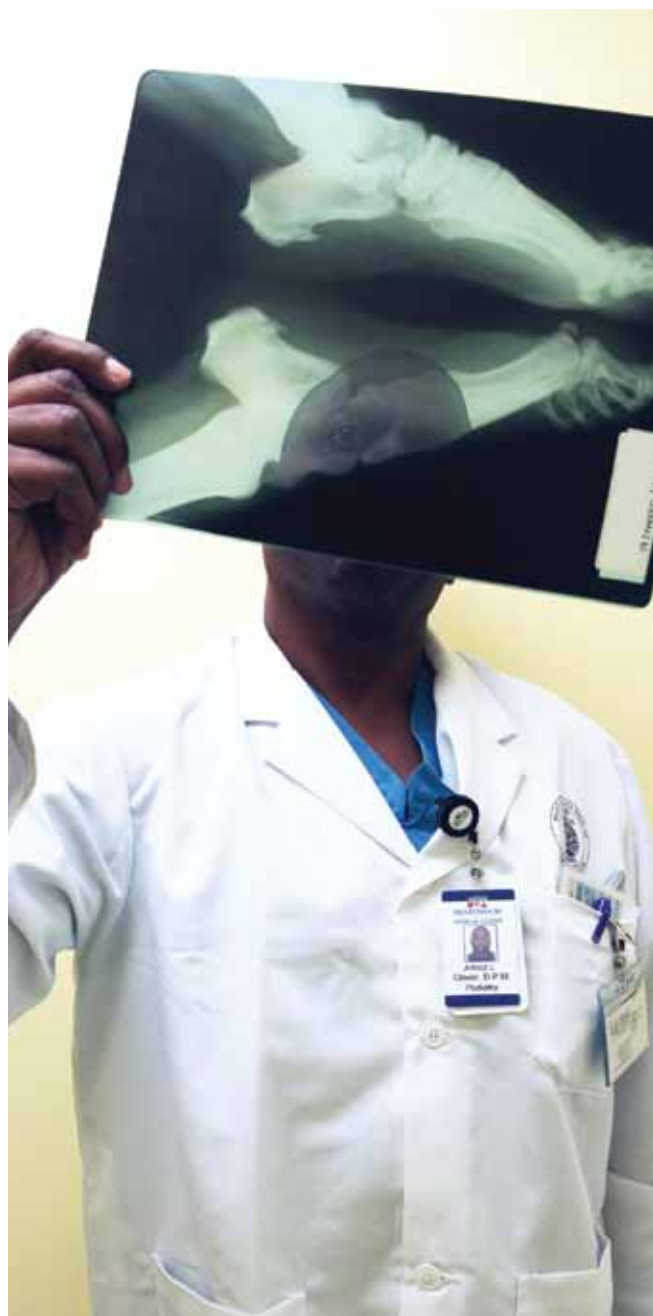
HEALTH

SPECIALTY CARE

Lack of access to specialty care remains a persistent issue for uninsured and safety-net patients who rely on California's nonprofit community health centers. To alleviate this service gap, St. John's provides a host of specialty care services – including podiatry, retinopathy screening, cardiology, and numerous tele-medicine services with off-site specialists – to complement our comprehensive medical, dental, and mental health care.

SPOTLIGHT: PODIATRY PROGRAM

Diabetic foot disease is one of the most prevalent complications of diabetes, which, if left untreated, can lead to amputation. The fundamental strategy for averting amputation is regular preventive screening for risk factors and providing podiatric treatment as quickly as possible. However, there are vast disparities in access to podiatry services for residents of South Los Angeles, who experience the highest rates of both diabetes and poverty in the county. In response to these barriers, St. John's opened a Podiatry Clinic in 2007. Since that time, the services have expanded to provide care to patients throughout the Southside Coalition of Community Health Centers network – including non-diabetic patients, such as children who present with gait and congenital podiatric problems. These vital services have prevented mobility loss and improved quality of life for thousands of podiatry patients.





When I started seeing Dr. Glover to treat my diabetic foot ulcers, he identified that surgery would be necessary and helped arrange this procedure at no cost. I couldn't have afforded this surgery otherwise and would have risked amputation.

Rosenda Castillo, patient

Clockwise from top left: Podiatry assessment, Dr. Glover examining tissue viability following stem cell application, podiatry exam room, Dr. Glover assessing foot X-ray

HEALTH

INSURANCE ACCESS AND ENROLLMENT

South Los Angeles has the highest percentage of uninsured children and adults in all of Los Angeles County. In addition to providing comprehensive healthcare, St. John's aims to ensure that all of our eligible patients are enrolled into an appropriate public insurance plan – thereby helping to remove the financial barrier that may deter them from seeking care. Available insurance options include a range of public plans and managed care programs. Since 2001, enrollment into our various managed care programs has grown to include more than 10,600 patients, demonstrating our experience in enrollment services and our value as a medical home. The process of enrolling all eligible families into health insurance programs will be critical to the success and endurance of the Affordable Care Act (federal health care reform legislation), which is set to roll out in 2014.

SPOTLIGHT: BENEFITS COUNSELING TEAM

The primary role of our benefits counselors – who are located at each of St. John's 10 health centers – is to simplify the very complex world of insurance products by leading our patients through the enrollment process step-by-step. This team is trained to screen every patient who walks through our doors. Patients who are eligible are immediately enrolled in the appropriate public health insurance or third party payer program, and benefits counselors monitor the status of each application. This process ensures that individuals and families, who were previously unaware of their insurance options, get the medical coverage and continuity they need.





“Our meetings with patients involve more than just helping them prepare an insurance application, but also explaining the benefits of having insurance as it applies to them and to their families.”

Jonathan Mejia, Benefits Counselor Coordinator

Clockwise from top left: Community health promoter screening patients, Jonathan Mejia assisting patients with insurance enrollment, benefits counselor submitting insurance application, insurance enrollment assistance at a St. John's health fair



HEALTH

SERVICE EXPANSION

Since 1993, St. John's has strategically expanded from one site, located in the Figueroa Corridor, to a network of 10 health centers that span the breadth of Central and South Los Angeles and Compton. Residents of our service area struggle with a complex web of socio-economic challenges, including the greatest barriers to obtaining healthcare in the county, with an alarming 40 percent of residents reporting no usual source of care. Our expansion is fueled by the desire to eliminate these deep disparities and help ensure that all residents have access to quality healthcare. We believe that everyone has a fundamental human right to health.

SPOTLIGHT: FUNCTIONAL ASSESSMENT CENTER

In May 2011, the Los Angeles County Department of Public Social Services contracted with St. John's to create a Functional Assessment Center that provides physical health disability assessments for residents of South Los Angeles. These assessments are critical in St. John's service area, where 8.2 percent of residents are disabled and unable to work – a percentage nearly twice as high as the county overall. Assessment results determine patients' disability status and whether they qualify for Supplemental Security Income, which entitles them to Medi-Cal coverage and a stable source of income. Additionally, patients at this clinic receive care coordination and benefits counseling services to help them transition from obtaining healthcare services on an episodic, non-routine basis to receiving comprehensive care within a patient-centered medical home. Our goal is to improve the health status of this historically-disenfranchised community and integrate them into a caring and mission-driven healthcare delivery system.





“Providing care to our neighbors who are disabled or homeless is key to improving population health and eliminating health disparities in South Los Angeles.”

Lillian Rucker, Functional Assessment Center Manager

Patients receiving disability assessments and other services at the St. John's Functional Assessment Center in Compton



*Recognition of the inherent dignity
and of the equal and inalienable rights
of all members of the human family is
the foundation of freedom, justice,
and peace in the world.*

Universal Declaration of Human Rights

FREEDOM

ADVOCACY

Community health centers grew directly out of the war on poverty in the 1960s, and therefore play a critical role in moving a progressive public health agenda forward. At St. John's, we have a long history of promoting social justice and the pursuit of health and well-being for South Los Angeles residents. Meaningful community engagement is a core value that permeates our work and has fueled our success to date.

SPOTLIGHT: RIGHT TO HEALTH COMMITTEES

In January 2011, St. John's embarked on an innovative project designed to engage with and develop the leadership capacity of our patients and community members through Right to Health Committees. Formed in coordination with SEIU-United Health Workers, Strategic Actions for a Just Economy (SAJE), and Esperanza Community Housing Corporation, the Right to Health Committees have grown to include more than 650 community members who hold regular monthly meetings.

By focusing on building residents' capacity as partners – not just as consumers – in healthcare service delivery and advocacy, the Right to Health Committees represent an important opportunity to effectively and sustainably address health disparities. Through organized community action, the committees are creating a patient advocacy infrastructure and a body of healthcare constituents that are educated and organized. As a result, participants have lobbied policy makers for increased resources and overall healthcare systems improvement in South Los Angeles, which is vital to improving the health and wellbeing of all members of the South Los Angeles community.





“In a matter of months, the Right to Health Committee members have become a fierce and unstoppable force in advocating for the care South LA’s communities need.”

Lisa Hubbard, Health Advocacy Director, SEIU-United Healthcare Workers West

Clockwise from top left: Patients protesting Medi-Cal cuts outside of Congressman David Dreier’s district office, Los Angeles County Supervisor Mark Ridley-Thomas participating in a St. John’s-sponsored Right to Health Committee meeting

FREEDOM

ORGANIZING

“The health of residents of South Los Angeles has been undermined by the inequitable distribution and divestment of public and private healthcare resources, resulting in the highest rates of death and disability due to chronic disease and otherwise preventable health conditions.” This statement opens the South Los Angeles Declaration of Health and Human Rights, which was adopted following a landmark conference sponsored by St. John’s and a coalition of community based organizations on the same topic. It is this reality that has spurred St. John’s for decades to be a leader in organizing efforts to remove the social, financial, environmental, and political barriers that stand in the way of equitable health access. And it is this reality that gave birth to our historic partnership with the healthcare workers union, SEIU.

SPOTLIGHT: CREATING A HEALTHCARE SYSTEM FOR THE UNDERGROUND ECONOMY

Car washers and restaurant workers are some of the lowest paid laborers in Los Angeles County, often earning wages that are illegally low. Since the overwhelming majority of these workers are non-unionized and are often immigrants, very few have access to benefits such as health insurance or paid sick leave that would allow them to take care of themselves and their families when sick. In response to this injustice, St. John’s has engaged in unique partnerships with the Restaurant Opportunities Center-Los Angeles and the Carwash Workers Organizing Committee, which runs the Clean Carwash Campaign. This partnership will guarantee that all members of both organizations have access to quality healthcare through St. John’s network of health centers.





“The partnership between the Carwash Workers Organizing Committee and St. John’s provides me with access to medical care that I otherwise would have had to go without.”

Fausto Hernandez Garcia, Carwash Workers Organizing Committee Member

Clockwise from top left: Restaurant Opportunities Center members serving and preparing food at local restaurants, Carwash Workers Organizing Committee members on the job



FREEDOM

REFORM

The historic passage of health reform through the Affordable Care Act (ACA) is ushering in a new era of healthcare service delivery. The core principles of the ACA are the improvement of population health and the reduction of unnecessary cost through the creation of regional, integrated healthcare delivery systems. For the first time in U.S. history, various historically-separated sectors of the healthcare delivery system will be integrated through “accountable care organizations.” Hospitals and community clinics, public health systems, health plans and private physicians will work together to create systems of care to reduce emergency room use, increase preventive care, and improve the health of entire communities.

SPOTLIGHT: HEALTHCARE FIRST SOUTH LA

Through the initiative of St. Francis Hospital and Daughters of Charity Health Systems, St. John’s has become a key player in one of the country’s first accountable care organizations (ACO) for the Medicaid safety net population. At the table in the development of this ACO – HealthCare First South LA – is the major nonprofit private hospital serving South Los Angeles (St. Francis Medical Center); the Los Angeles County Department of Health Services; the Southside Coalition of Community Health Centers, which includes St. John’s; SEIU Local 721 and UHW; independent primary care and specialty physicians in private practice in South LA; and LA Care Health Plan – the largest Medicaid health plan in the country.





“The South Los Angeles Safety Net ACO, which is bringing together sectors of the health system who have never worked together before, will significantly improve population health and reduce healthcare costs for our community.”

Jim Mangia, President & CEO



ST. JOHN'S IN 2012:

BUILDING A BIGGER AND BETTER NETWORK

Our expansion projects will increase access to and improve care for the most vulnerable Los Angeles residents who would otherwise not seek care or would be forced to use emergency department facilities for outpatient issues. In addition to increasing the number of medical and dental exam rooms, our renovated facilities will expand our host of comprehensive services, including specialty medical care, assistance with insurance enrollment, health education, and mental healthcare. By increasing our capacity and streamlining these services, we can effectively serve more patients, reduce patient wait time, and expand the range of services offered at these health center locations to meet the changing needs of our community.





“St. John’s expansion and renovation projects demonstrate our commitment to the communities we serve by providing a true medical home for those in need.”

Joseph Dunn, Chief Operating Officer

Clockwise from top left: W. M. Keck Foundation Compton Clinic, to be completed and opened in January 2012; Louis C. Frayser Pediatric Clinic and S. Mark Taper Chronic Disease and Environmental Health Center campus renovation, to be completed and opened in 2013; state-of-the-art pediatric dental operatories at the Louis C. Frayser Pediatric Clinic; Dominguez High School-Based Clinic, to open soon; renovated pediatric and prenatal clinic lobby

YEAR IN REVIEW

HEALTH FAIR



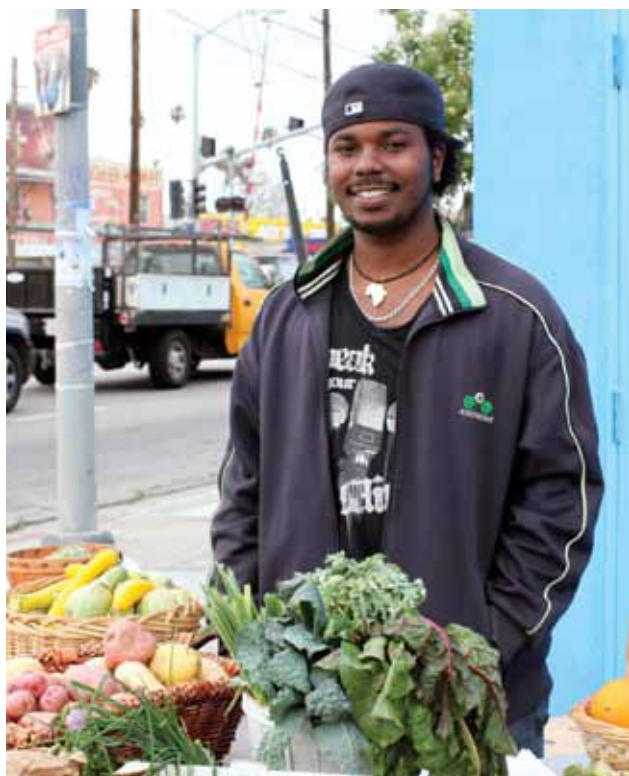
South Los Angeles Summer Health Fair, which served more than 1,000 patients of all ages from the St. John's community - a collaborative endeavor with SEIU-UHW

MOVABLE FEAST



St. John's 1st Annual Movable Feast Benefit at Los Angeles' Union Station; honorees included Los Angeles County Supervisor Mark Ridley-Thomas, The Everychild Foundation (accepted by President Jackie Caster), and Service Employees International Union President Mary Kay Henry; other attendees included St. John's Board Chair Marion Douglas, SEIU Local 721 President Bob Schoonover, and LA Care Health Plan CEO Howard Kahn

GREEN MARKET



Fresh fruits and vegetables available weekly to clinic patients from Community Services Unlimited Inc., a non-profit based in South Los Angeles

ADVOCATING FOR MEDICAID



CEO Jim Mangia with U.S. Senator Dianne Feinstein, who stood up on the Senate floor to oppose cuts to Medicaid funding

SOUTH LA HEALTH & HUMAN RIGHTS CONFERENCE



2nd South Los Angeles Health and Human Rights Conference, held on International Human Rights Day at the Los Angeles Convention Center; keynote speakers included Dr. Bob Ross, President of The California Endowment, and Dr. Violeta Menjivar, Vice Minister of Health for El Salvador

FINANCIAL STATEMENTS

STATEMENT OF ACTIVITIES

From 1/1/10 to 12/31/10

| | |
|--|------------|
| Unrestricted Revenues, Gains and Other Support | |
| Net patient service revenue | 9,657,927 |
| Grant revenue | 7,213,552 |
| Contributions | 2,316,285 |
| Net assets released from restrictions | 2,109,257 |
| Total unrestricted revenues, gains and other support | 21,297,021 |
| Expenses | |
| Total Operating Expenses and Losses | 19,907,246 |
| Excess of Revenue over expenses | 1,389,775 |
| Grants for acquisition of property and equipment | 589,232 |
| Increase in Unrestricted Net Assets | 1,979,007 |
| Increase in temporarily restricted net assets | 54,197 |
| Change in Net Assets | 2,033,204 |
| Net Assets, Beginning of Year | 6,184,963 |
| Ending Net Assets Balance | 8,218,167 |

STATEMENT OF FINANCIAL POSITION

As of 12/31/10

| | |
|---|------------|
| Assets | |
| Cash | 2,087,266 |
| Accounts/Grants Receivable | 3,489,001 |
| Supplies | 416,401 |
| Prepaid expenses and other | 149,519 |
| Property and Equipment (net) | 9,114,852 |
| Total assets | 15,257,039 |
| Liabilities and Net Assets | |
| Accounts payable | 1,256,798 |
| Accrued Expenses and Current Maturities | 1,064,317 |
| Long-Term Debt | 4,323,125 |
| Deferred Rent | 14,867 |
| Interest Rate Swap Agreement | 379,765 |
| Total Liabilities | 7,038,872 |
| Total Net Assets | 8,218,167 |
| Total Liabilities and Net Assets | 15,257,039 |

Audited financial statements are available upon request. Federal Tax ID # 95-4067758



GRANTS, CONTRACTS, AND DONATIONS

FOUNDATIONS

Ahmanson Foundation - Electronic Health Records Support

Blue Shield of California Foundation - 2010 Community Clinic & Consortium Core Support Initiative

British Petroleum/Air Quality Management District Asthma Settlement Initiative

California Community Foundation

California Community Foundation – Centinela Medical Fund

California Community Foundation - South Los Angeles Child Welfare Initiative Fund

California Community Foundation - Healthy Homes, Healthy Families

The California Endowment

The California Endowment - Health & Human Rights Conference

The California Endowment - Right to Health Committees

California HealthCare Association - Specialty Care Safety Net Initiative

California HealthCare Foundation

California Primary Care Association - School Based Cold & Flu Prevention

California Wellness Foundation

Carrie Estelle Doheny Foundation - Core Operating

Community Clinic Association of Los Angeles County - Disaster Preparedness Program

Community Health Councils-South L.A. Building Healthy Communities

Danmour & Associates Management Co.

Everychild Foundation - Healthy Homes, Healthy Kids

Fusenot Foundation

Health Net of California

Kaiser Downey Medical Fund

Kaiser Permanente

Kaiser Permanente West Los Angeles Medical Center

Kenneth T. and Eileen L. Norris Foundation

L.A.'s Promise - Manual Arts Screenings

LA Care Health Plan

LA Care Health Plan Community Benefit Program Oral Health Initiative

LA Care Health Plan Health Information Technology II Initiative

LA Care Health Plan Local Initiative Health Authority

LA Care Health Plan Star Partners

Lon V. Smith Foundation

Marguerite Casey Foundation

PhRMA

RGK Foundation

SHIELDS for Families, Inc. Medical Legal Partnership

Sidney Stern Memorial Trust

Southside Coalition for Community Health Centers Collaborative for Specialty Care Access

Strategic Actions for a Just Economy

Strategic Actions for a Just Economy Healthy Neighborhoods Healthy Children Zone

Tides Community Clinics Initiative Networking for Community Health

UCLA HIV AIDS Pilot

UniHealth Foundation

Weingart Foundation-Core Operating

FEDERAL

Bureau of Primary Health Care, US Department of Health and Human Services, Section 330 Federally Qualified Health Center Program

Bureau of Primary Health Care, US Department of Health and Human Services, American Recovery and Reinvestment Act, Increased Demand for Services

Bureau of Primary Health Care, US Department of Health and Human Services, American Recovery and Reinvestment Act, Capital Improvement Program

Bureau of Primary Health Care, US Department of Health and Human Services, Affordable Care Act, School-Based Health Center Equipment Grant

Bureau of Primary Health Care, US Department of Health and Human Services, Affordable Care Act, Capital Development Grants

STATE

California Department of Health Services
Immunization Program

California Family Health Council Educational Partnerships To Increase Chlamydia Screening Grant

California Family Health Council Title X Family Planning Services Grant

Child Health and Disability Prevention Program (CHDP)

Family Planning Access Care and Treatment Program (Family PACT)

Medi-Cal and Healthy Families Program

COUNTY/LOCAL

1736 Family Crisis Center

California Hospital Medical Center - Maternal and Child Health Access

Childhood Lead Poisoning Prevention Program – Service Planning Area (SPA 6)

City of Compton: Compton Unified School District School Based Clinic Program

City of Los Angeles: AIDS Coordinator's Office
Healthy Way LA

Public-Private Partnership Program

SB 474 South Los Angeles Services Preservation Fund

First 5 Oral Health Initiative

First 5 LA Community Opportunities Fund

First 5 LA Healthy Births Initiative
Harbor Corridor
Heart of the City (northeast Los Angeles)

First 5 LA School Readiness Program
South Los Angeles
Compton

Healthy Kids Program

Los Angeles Unified School District Hyde Park School Readiness Program

South Los Angeles Medical Services Preservation Fund – County of Los Angeles Department of Health Services

Los Angeles County Department of Health Services-Clinic Capacity Expansion Project Infrastructure

Los Angeles County Department of Health Services
South Los Angeles Medical Services Preservation Fund

Los Angeles Department Board of Supervisors, Second District Social Program

GRANTS, CONTRACTS, AND DONATIONS

INDIVIDUALS AND ORGANIZATIONS

| | | |
|--|--|---|
| Alex Rivera | Elena Fernandez | Mike Schnake |
| AEG | Elixir | Millicent Anderson |
| Albertsons | Elizabeth Meisler | Monica Rivera |
| Alice Noquez | Ernesto Barahona | Nancy Geshke |
| AltaMed Health Services Corporation | Esperanza Housing Corporation | Nancy Halpern-Ibrahim |
| Always Cookin' | Frاندzel Robins Bloom & Csato, L.C. | Natalie Sibrian |
| Amy Schnake | Friandise Pasteries INC. | Neighborhood Legal Services |
| Andrew Anvari | Fusionstorm | New City Parish, INC. |
| Anne Farrell-Sheffer | Gabriel Farrell-Sheffer | Nina Vaccaro |
| Annmarette Vera | Garret Kemp Cheves | Nomsa Khalfani |
| Anonymous Donor | Gary Zimble | Pasta Roma |
| Anthony Mangia | General Electric Healthcare | Patrice Wagonhurst |
| B. Butler | Georges and Germaine Fusenot | Patricia Escamilla |
| Barbara Lee | Gisele Fontaine | Peter Harbage |
| Bette Braun | Goodie Girls | Peter J. Mackler |
| Bill Duffy | Greenbar Collective | Pharmaceutical Research & Mfrs of America |
| BKD, LLP | Harrington Group | Polenzani Benefits |
| Bob Jimenez | Health Net Community Solutions | Quick'r Print'r |
| Box 3 Solutions | Hilary Nelson Jacobs | Ralph M. Parsons Foundation |
| Brian G. Eklund | Hilda Sandoval | Rebecca J. Gifford |
| Californians Allied for Patient Protection | Ingrid Hernandez | Regina Fitzgerald |
| Candice Sherman | Innovative Computing Systems, Inc. | Robert Adamik |
| Canelé | Jaco Van Der Colff | Robert B. Levy |
| Cangress | Jacqueline Caster | Robin Gillies |
| Care 1st Health Plan | Janet Mangia | Rosemarie Fox |
| Carla J. Feldman | Jannelle A So | Saladfarm |
| Carlos Perez-Rodriguez | Joseph Edward | Sally Williams |
| Carrie Hasson | Joseph Forgione | San Antonio Winery |
| Century Housing Corporation | Judy Duffy | Sarah Dyer |
| Chapman & Associates | L.A. Arena Company | Sarah Palmer Gillies |
| Charisse Bremond | La Taquiza | SEIU |
| Chichen Itza | Lawrence Young | SEIU Local 721 |
| Chloe Osmer | Leslie Mangia | SEIU UHW West |
| Christal Lee | Linda Cohn | SEIU ULTCW |
| Christopher Street | Lisa Cleri Reale | Sharon Jimenez |
| City National Bank | Lisa Mudd | SHIELDS for Families, Inc. |
| Claudia De Leon | Lorenzo Cates | Shirley Fannin |
| Clearinghouse CDFI | Los Angeles County Federation of Labor | Shirley Mangia |
| Colin Gibson | Lowell Herbrandson | Sonia E. Perez |
| D. Sarames | Lynn Cohn | Sonia Taddy-Sandino |
| Dandy Don's Homemade Ice Cream | Lynne Gillies | Special Service for Groups |
| Daniel Kaye | Mahmood Ibrahim | Starbucks Coffee |
| Dante's Catering | Maintex | Steven Kaplan |
| Daughters of Charity Health System | Mama's Hot Tamales Café | Supervisor Mark-Ridley Thomas |
| Debbie De Sagun | Manny Abascal | Susan Channels |
| Debbie Liza | Manual Sandino | The Reverend Joanne Lesbre |
| Deborah Ann Green | Margaret Martinez | Thomas L. Horowitz |
| Diane Factor | Marion Douglas | Tim Neiman |
| DLR Group WWCOT | Martin L. Lewis Charitable Foundation | Tina Christopulos |
| Dr. Joseph Dunn | McKesson | Totum Consulting |
| Dr. Kenneth Williams | MedPOINT Management | United Care Services |
| Dr. Kerby Alvy | Metavante Corporation | Vaquez & Company LLP |
| Dr. Lenora Fulani | Michael Cohn | Virginia C. Manyenegro |
| Dr. Michael Cousineau | Michael Cousineau | Vista Hermosa Restaurant & Taqueria |
| Dr. Shirley L. Fannin | Michael Duran | Watts Healthcare Corporation |
| Edmond Martinez | Michael Margerum | William E. Dawe |
| Elba Smith | Mike Hacia | Worker Education & Resource Center |
| | | Workers United, SEIU |

LOCATIONS

COMMUNITY HEALTH CENTERS

- 1** St. John's Well Child & Family Center
Dr. Louis C. Frayser Clinic
5701 South Hoover Street
Los Angeles, CA 90037
(323) 541-1400
- 2** St. John's Well Child & Family Center
S. Mark Taper Foundation Chronic Disease and Environmental Health Center
808 W. 58th Street
Los Angeles, CA 90037
323-541-1616
- 3** St. John's Well Child & Family Center
At Magnolia Place
1910 S Magnolia Avenue, Suite 101
Los Angeles, CA 90007
(213) 749-0947
- 4** St. John's Well Child & Family Center
W.M. Keck Foundation Clinic Building
2115 N. Wilmington Avenue
Compton, CA 90222
(310) 603-1332
- 5** St. John's Well Child & Family Center
East Compton Community Health Center
15729 S. Atlantic Avenue,
East Rancho Dominguez, CA 90221
(310) 604-5000
- 6** St. John's Well Child & Family Center
Santa Fe Center Functional Assessment Center
1112 N. Santa Fe Avenue
Compton, California 90221
(310) 635-0050

SCHOOL-BASED CLINICS

- 7** St. John's Well Child & Family Center
At Lincoln High School
2515 Alta Street
Los Angeles, CA 90031
(323) 441-2139
- 8** St. John's Well Child & Family Center
At Hyde Park Elementary
6505 8th Avenue
Los Angeles, CA 90043
(323) 750-9232
- 9** St. John's Well Child & Family Center
At Dominguez High School
15301 San Jose
Compton, CA 90221
(310) 639-4321 Ext. 68351
- 10** St. John's Well Child & Family Center
At Manual Arts High School
4131 S. Vermont Avenue
Los Angeles, CA 90037
(323) 541-1631



BOARD OF DIRECTORS

Chair

Marion Douglas

Vice Chair

Lilia Garcia

Secretary

Claudia de Leon

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Maria Benel Corazon Se

Bill Dawe

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Carmen Flores

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Tim Neiman

Alice Noquez

Martha Ortiz

Marta Lilia Ramos

Lawrence R. Young

SENIOR MANAGEMENT TEAM

Jim Mangia, President & Chief Executive Officer

Joseph Dunn, Chief Operating Officer

Elizabeth Meisler, Chief Financial Officer

Dr. Ellen Rothman, Chief Medical Officer

Dr. Mona Iskandar, Chief Dental Officer

Gary Zimble, Chief Information Officer

Nomsa Khalfani, Chief of Policy and Support Services

Robert Adamik, Chief of Human Resources

Elena Fernandez, Director of Behavioral Health Services

Ana Campos, Director of Clinic Operations

Ernesto Barahona, Director of Development

ABOUT THE ANNUAL REPORT

Producers

Ernesto Barahona, Ashley Roberts

Copy Editing

Tina Christopulos, Kim Sleder,

Becca Sussman, Patrice Wagonhurst

Photography

Reyes Meléndez, Andrew Zappin,

ROC-LA, Kellee Matsushita, David Tokaji,

SEIU-UHW

Map Illustration

Carlos Aponte

Art Direction/Design

Reyes Meléndez

LABOR DONATED

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St. John's Well Child and Family Center is a proud "union shop" with a strong and innovative partnership with SEIU Local 721. We are honored to work closely with our union allies in the fight for social justice – for our patients, our employees, our community, and our clinic.



**I BELIEVE
WE ARE HERE ON
THE PLANET EARTH
TO LIVE, GROW UP
AND DO WHAT WE CAN
TO MAKE THIS WORLD
A BETTER PLACE
FOR ALL PEOPLE TO
ENJOY FREEDOM.**

Rosa Parks, Civil Rights Activist