



The
RIGHT
To **HEALTH**

St. John's Well Child & Family Center
LOS ANGELES, CALIFORNIA
ANNUAL REPORT 2009

our mission

is to eliminate health disparities and foster
community well-being by providing and promoting
the highest quality care in South Los Angeles.



The RIGHT To HEALTH



Dear Friends:

At St. John's Well Child & Family Center, we believe that everyone has a fundamental human right to health. We have shaped our healthcare scope of practice, our organizing efforts, and our advocacy strategies to incorporate the "right to health" in all aspects of our work.

The South Los Angeles area, which St. John's serves, is one of the epicenters for the health care crisis in the United States. South Los Angeles has some of the poorest health outcomes and the least access to primary and preventive health care services in the country. For the last two years, the area has suffered, as a majority of the area's private and public hospitals have closed, including the center of hospital services in South L.A. – Martin Luther King Jr. Hospital. Many of the social, economic and health conditions in South Los Angeles mirror conditions in the Third World.

That is why St. John's has embarked on an historic campaign to build a South Los Angeles health and human rights movement. We have developed a Social Medicine and Health Equity Department within our medical practice, developed a community-engaged research and education component, and integrated the principles of health equity and quality of care into the core of our medical, dental and mental health services. And we founded and partnered with many community-based organizations, community health centers and academic institutions, to convene the 1st Annual South Los Angeles Health and Human Rights Conference on June 5, 2009. More than 740 people attended. On International Human Rights Day, we released the South Los Angeles Declaration of Health & Human Rights, which was developed by conference attendees and follow-up community meetings that involved hundreds of South Los Angeles residents.

As a result of our internal and external focus on health and human rights, we have seen dramatic health improvements in the patients we are so honored to serve. We look forward to sharing those improvements with you and involving you in our ongoing strategies to guarantee the right to health and wellness for every resident of South Los Angeles and the nation.

Jim Mangia, *President & CEO*

St. John's
Well Child & Family Center



Of all of the forms of inequality,
injustice in health is the most
shocking and the most inhumane.

— *Rev. Martin Luther King, Jr.*



... Poor health care is a weapon of mass destruction. Poor education is a weapon of mass destruction. Discrimination is a weapon of mass destruction. Let us abolish such weapons of mass destruction here at home.

— *Congressman Dennis Kucinich*



We are the richest country in the world. We spend more on health care than any other country. Yet we have the worst health care in the Western world. Come on. We can do better than this.

— *Filmmaker Michael Moore*

SOUTH *Los Angeles*

● St. John's Well Child & Family Center's network of community clinics, serving L.A.'s poorest communities.

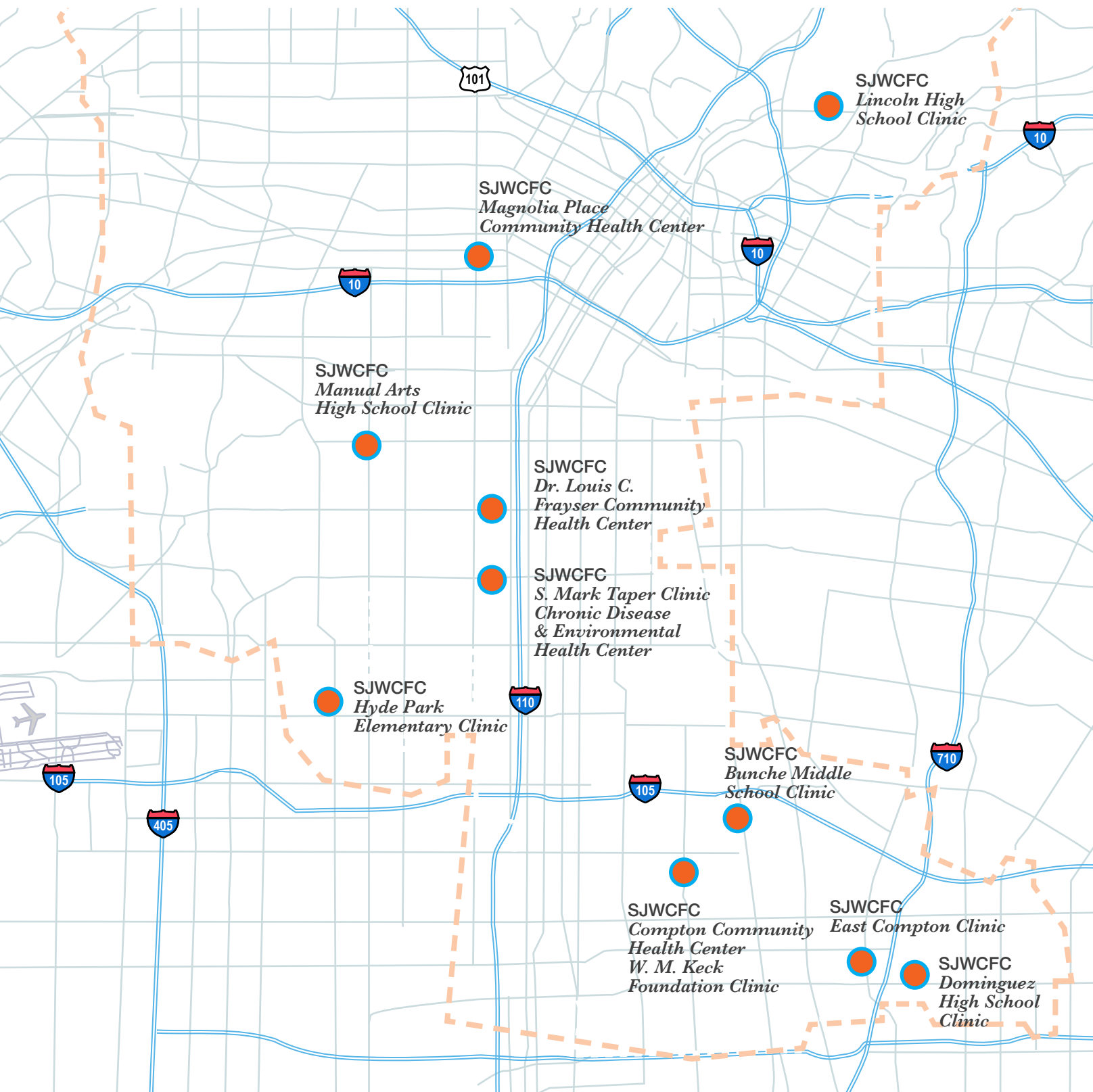
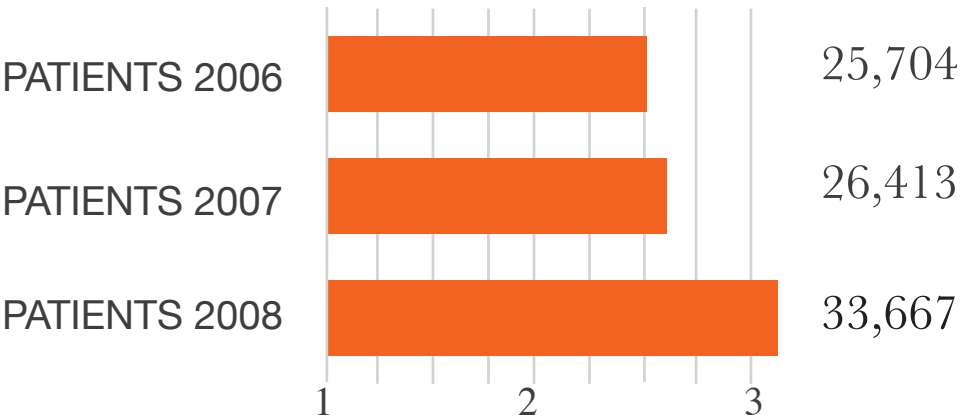


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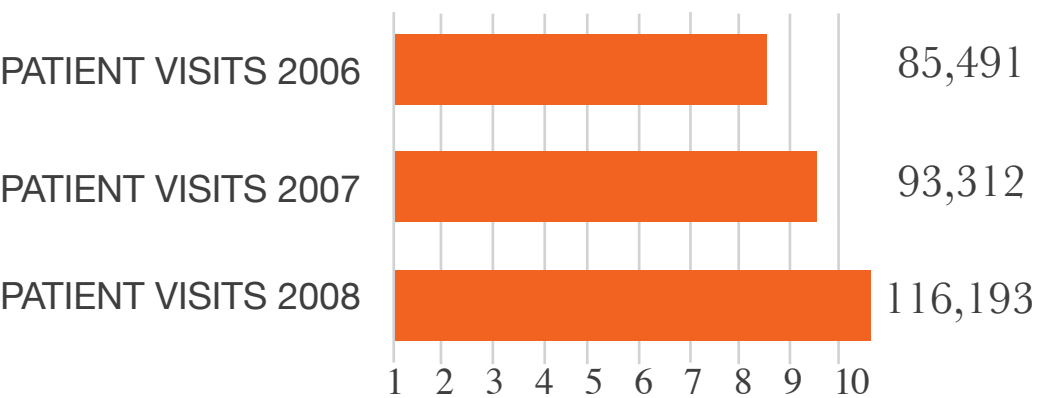
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who WE SERVED IN 2008

UNDUPLICATED PATIENTS



PATIENT VISITS/ENCOUNTERS



More Than Health Disparities:

St. John's Well Child & Family Center serves some of the poorest communities in the nation, with by far the most dismal health and human rights standards in Los Angeles County. The overwhelming poverty, poor living conditions and lack of access to adequate preventive and primary health care puts the health, social and economic status of the residents of this community on par or below many third world countries.

POVERTY:

Poverty rate in South Los Angeles is 28.3%.*
Poverty rate in Jamaica is 18.7%.**
Poverty rate in Brazil is 21.5%.**

INFANT MORTALITY:

The infant mortality rate in South Los Angeles* is nearly double that of Cuba.**

RATES OF ASTHMA:

Over 10% of the children in South Los Angeles suffer from asthma.*
5% of children in Zimbabwe suffer from asthma.**

LIFE EXPECTANCY:

Life expectancy for adult males in South Los Angeles is 68 years old.***
Life expectancy for adult males in North Korea is 68 years old.**

Life expectancy for residents of South Los Angeles is nearly 10 years below the United States national average.****

Yet despite all this,
St. John's patients are thriving.

This report highlights the success in measurable health outcomes.

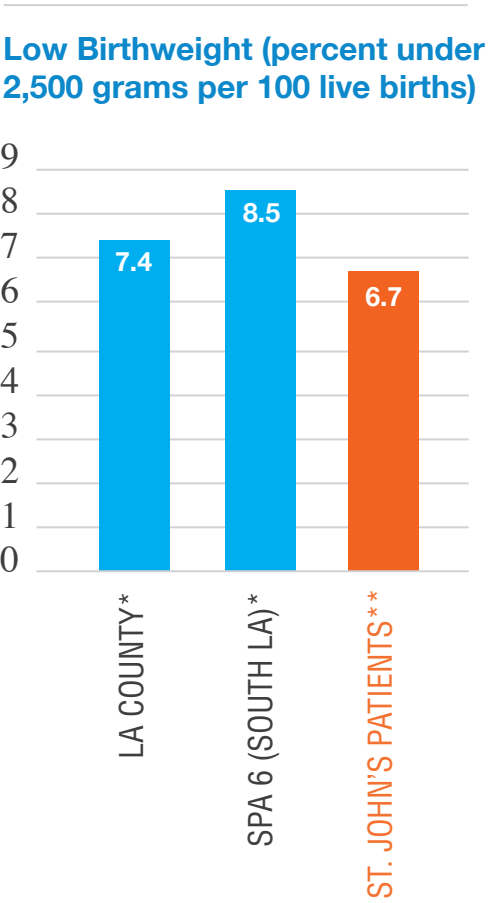
* Los Angeles County Department of Public Health, Key Indicators of Health, June 2009
** United Nations World Population Prospects Report, 2009
*** Los Angeles County Department of Public Health, Mortality in Los Angeles County, July, 2006
**** Centers for Disease Control and Prevention, National Center for Health Statistics, May, 2009

St John's Well Child & Family Center,
A LEADER IN PRENATAL CARE
CLINIC SPOTLIGHT: Dr. Louis C. Frayser Community Health Center

ENSURING HEALTHY BIRTHS
A healthy birth is the beginning to a long life of health. Low birthweight is caused by poor prenatal care and lack of nutrition. A premature baby weighing less than 2500 grams (about 5 pounds) is considered low birthweight and often leads to many long-term health care problems.

The Dr. Louis C. Frayser Community Clinic not only provides excellent prenatal care, but also provides new mothers breast feeding support, parenting classes, nutrition counseling, mental health services and social support as a result of a collaborative partnership with the First 5 LA Best Babies/Healthy Births Program. As a result, birth outcomes for St. John's patients are significantly better than for Los Angeles County.

“Despite the fact that women in South Los Angeles have some of the worst birth outcomes in the country, St. John's patients overwhelmingly deliver healthy babies, reflecting the comprehensiveness of our prenatal approach and the partnerships we've built to ensure healthy births.”
—Jim Mangia, SJWCFC President & CEO



* Los Angeles County Department of Public Health, Key Indicators of Health, June 2009
** St. John's patient statistics based on 2008 UDS Report



St. John's Well Child & Family Center,
A LEADER IN ENVIRONMENTAL HEALTH
CLINIC SPOTLIGHT: *S. Mark Taper Foundation Chronic Disease & Environmental Health Center*

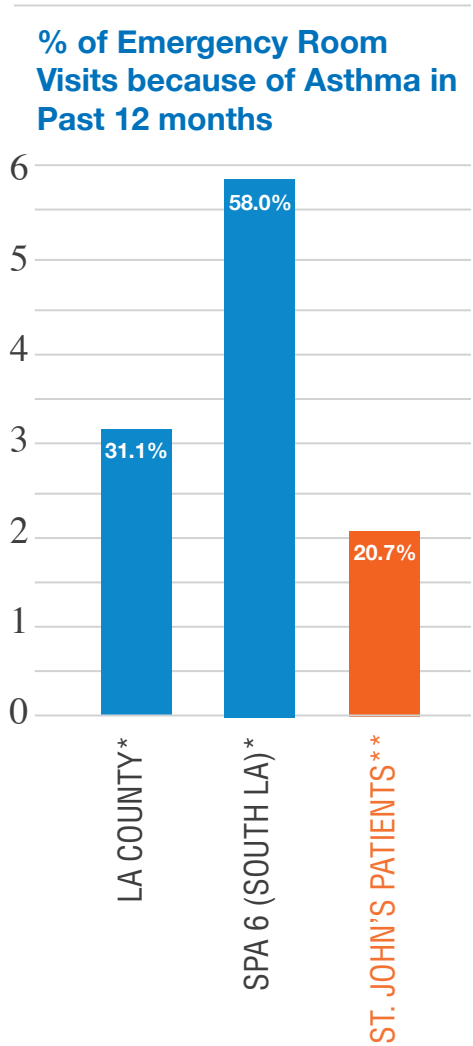
REDUCING CHILDHOOD ASTHMA

More than 18% of housing in South Los Angeles is considered substandard. Overcrowding, peeling lead paint, mold, bedbugs and cockroach infestations are common in these housing units. The S. Mark Taper Foundation Chronic Disease & Environmental Health Center brings all the services needed to address environmental health issues under one roof.

As a result of a collaborative effort with Esperanza Community Housing Corporation and Strategic Actions for a Just Economy, the Healthy Homes/Healthy Kids program, funded by the Everychild Foundation, is producing significant health improvements for children with asthma.

Asthma, the most common childhood disease in California, is a serious problem in South Los Angeles. Cockroaches and poor indoor air quality due to substandard housing are triggers for childhood asthma attacks. Due to the comprehensive interventions of St. John's and our collaborative partners, pediatric asthma patients have made huge health improvements and miss fewer school days than children in any other part of Los Angeles County."

—Dr. Linda Tigner-Weekes, SJWCFC Chief Medical Officer



* Los Angeles County Health Survey, 2007
** St. John's Well Child and Family Center Air Quality Management District (AQMD) Evaluation, 2009



St. John's Well Child & Family Center,

A LEADER IN DIABETES MANAGEMENT

CLINIC SPOTLIGHT: *Magnolia Place Community Health Center*

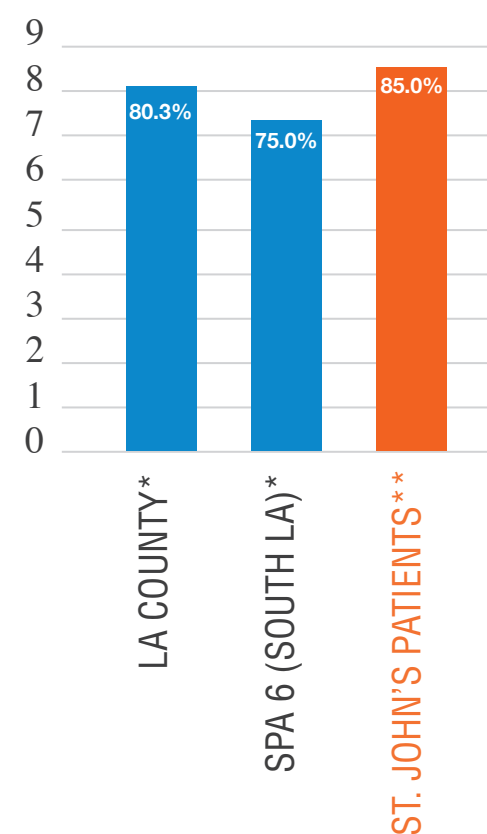
COMPREHENSIVE DIABETES TREATMENT

On average, people with Type 2 diabetes die 5 – 10 years before people without diabetes, mostly due to cardiovascular complications. Reducing blood glucose levels significantly decreases health complications for patients with diabetes.

As a result of St. John's innovative diabetes chronic disease management program, over 700 limbs have been saved through our podiatry program, hundreds of patients have retained their sight through our retinal screening initiative, and thousands of diabetic patients are living healthier, happier, and more productive lives.

“We are helping our patients move! Our patients need more than blood pressure and diabetes medical monitoring; they are learning to eat right, exercise and take charge of a healthy lifestyle.”
— *Ana Ruth Varela, SJWCFC Community Health Promoter*

Frequency of “A1C” Blood Sugar Level Test for Patients with Diabetes



* Los Angeles County Department of Public Health, Key Indicators of Health, June 2009
** St. John's patient statistics based on 2008 UDS Report



St. John’s Well Child & Family Center,
LEADER IN ORAL HEALTH

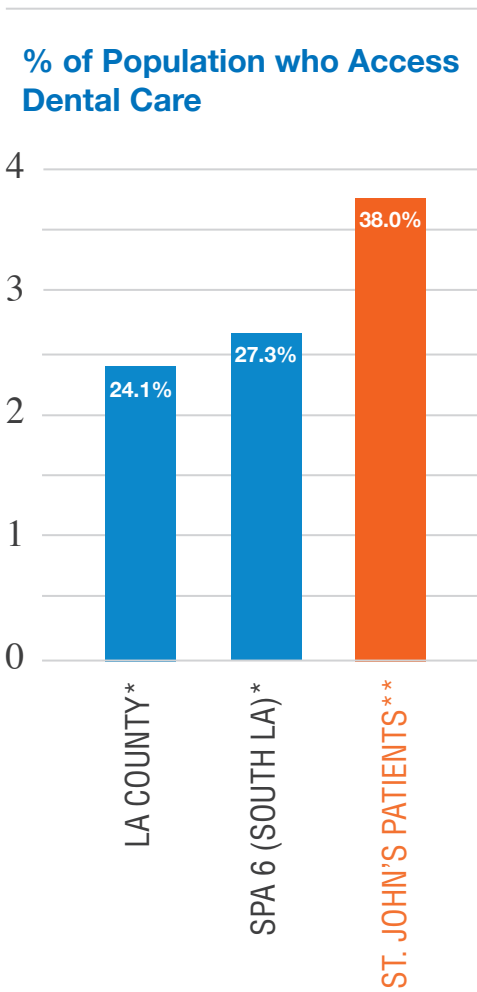
CLINIC SPOTLIGHT: *Compton Community Health Center: W. M. Keck Foundation Building*

ACCESS TO DENTAL CARE

Dental care is an important part of good overall health. Providing dental services to children is key to preventing many health problems later in life. St. John’s Well Child & Family Center serviced 7,289 dental patients in 2008, with over 23,602 dental patient visits.

As a result of our innovative Seal-A-Smile Program and other school-based oral health initiatives, thousands of school-aged children received increased access to primary and preventive oral health services at their schools.

“Sealants have proven to decrease tooth decay and have played a valuable role in saving many smiles.”
— *Dr. Mona Iskandar, SJWCFC Chief Dental Officer*



* Los Angeles County Department of Public Health, Key Indicators of Health, June 2009
** St. John’s patient statistics based on 2008 UDS Report



St. John's Well Child & Family Center,
A Leader in STD Prevention and Treatment

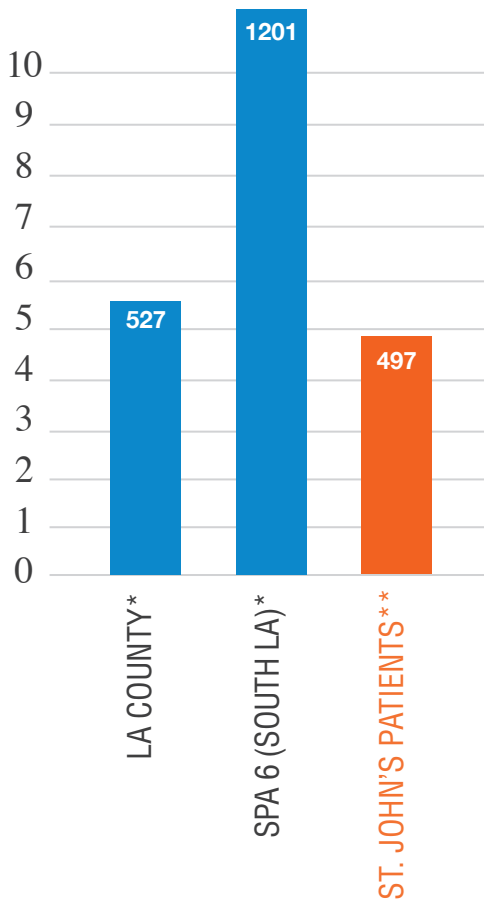
CLINIC SPOTLIGHT: *School-based Health Clinic Manual Arts High School*

LOWERING ADOLESCENT STD RATES
Lack of primary prevention, health promotion and education interventions for adolescents can result in risky sexual behaviors with serious consequences, including teen pregnancy and sexually transmitted diseases (STD's). The most common STD's, Chlamydia and Gonorrhea, lead to tremendous problems in our female population, with reduced fertility as a major health outcome.

As a result of St. John's teen pregnancy and STD-prevention health promotion and education program, sexually transmitted disease rates for adolescent patients at our school based health centers have decreased by over 25%.

“For students with parents who hold traditional beliefs about sexuality, visiting a clinic for reproductive health services during school hours is the most effective tool for preventing and treating STDs and reducing teen pregnancy.”
—Dr. Rishi Manchanda, SJWCFC Director of Social Medicine

Incidence of Sexually Transmitted Disease (per 100,000 population)



* Los Angeles County Department of Public Health, Key Indicators of Health, June 2009
** St. John's patient statistics based on 2008 UDS Report





The First Annual South Los Angeles Health and Human Rights Conference

HEALTH IS A HUMAN RIGHT

On June 5th, 2009, over 740 South Los Angeles-based residents, service providers, and advocates joined with colleagues from across the nation to attend the First Annual South Los Angeles Health and Human Rights Conference. A series of community events followed that produced the South Los Angeles Declaration of Health & Human Rights, released on International Human Rights Day, December 10, 2009.

St. John's Well Child & Family Center was a founder, sponsor and one of several conveners of the conference. Other conveners included: Community Health Councils; Esperanza Community Housing Corporation; Los Angeles Community Action Network; Physicians for Social Responsibility, Los Angeles; Strategic Actions for a Just Economy (SAJE); Southside Coalition of Community Health Centers; South Bay Family Health Care; and UMMA Community Clinic. The event was endorsed by over 30 local, national and international organizations. Sponsors of the event included: The California Endowment; LA Best Babies Network; Kaiser Permanente; LA Care Health Plan; California Community Foundation; MedPoint Management; California School Health Centers Association; Center for Community Health Studies, University of Southern California; The California Wellness Foundation; and Polenzani Benefits & Insurance, Inc.

For more information, please visit <http://www.southlahealthandhumanrights.org/>



Pictured clockwise from top: A packed house at the California Science Center for the 1st Annual South Los Angeles Health & Human Rights Conference; Supervisor Mark-Ridley Thomas, 2nd District, addresses the conference; A community member signs in at conference registration table; break-out sessions, which included physical health, behavioral health, environmental health, health care access, health reform, nutrition, food security, health housing, education employment/public benefits.

HIGHLIGHTS from 2008-2009



Pictured clockwise from right: Mary Odell, President, Unihealth Foundation; Howard Kahn, CEO, LA Care; Jim Mangia; Supervisor Mark Ridley-Thomas; Clinic Manager Sylvia Serrano; Alex Morales, CEO, The Children's Bureau – at ribbon cutting ceremony for the opening of the Magnolia Clinic, October 2008.



Renovation of a historic building at St. John's Compton clinic campus to provide mental health and case management services; completed December 2009.



Vice President Joe Biden visits St. John's closest agency partner, Esperanza Community Housing Corporation. Pictured with Nancy Ibrahim, Executive Director. (Photo by Maria Del Rio)



Front page media coverage of St. John's in the Los Angeles Times and the New York Times, 2009.



The Everychild Foundation President, Jackie Caster, and Hilary Nelson Jacobs, Grants Screening Board Chair, present \$1 million check for the Healthy Homes/Healthy Kids project, to Jim Mangia, September, 2008.



Dr. Kenneth Williams, St. John's founding medical director, cuts ribbon with Ray Reisler, Executive Director of the S. Mark Taper Foundation; Jim Mangia; and Everychild Foundation President Jackie Caster, May 2009 to celebrate the opening of the S. Mark Taper Foundation Chronic Disease and Environmental Health Center and the Dr. Ken Williams Community Clinic.



The Man-Up Program, focusing on young men ages 15-19, created to decrease teen pregnancy and sexually transmitted diseases at Lincoln High School in September 2009.



Lynne Gillies pictured with LA City Councilwoman Jan Perry as she was honored for her 30 years of service to St. John's as a member and Chair of the Board of Directors at her retirement reception on September 22, 2009. (Photo by Gabe Ayala)

STATEMENT OF ACTIVITIES
From 1/1/08 to 12/31/08

Government Contracts and Patient Service Fees	11,362,889
Private Foundation Grants	2,064,881
Interest, Dividend and other Income	78,653
Total Operating Revenue	13,506,423
Expenses	
Program Services	10,689,602
Supporting Services	2,227,374
Total Operating Expenses	12,916,976
Change in Net Assets	589,447
Beginning in Net Assets Balance	4,648,229
Change in Net Assets	589,447
Ending Net Assets Balance	5,237,676

STATEMENT OF FINANCIAL POSITION
As of 12/31/08

ASSETS	
Cash and Cash Equivalents	1,050,766
Accounts/Grants Receivable	3,731,089
Prepaid Expenses	55,989
Property & Equipment (net)	6,265,816
Total Assets	11,103,660
LIABILITIES AND NET ASSETS	
Accounts Payable	1,583,601
Accrued Liabilities	644,886
Deferred Revenue	306,900
Line of Credit	100,000
Obligation under capital lease	21,551
Notes Payable	3,209,046
Total Liabilities	5,865,984
Total Net Assets	5,237,676
Total Liabilities & Net Assets	11,103,660

Audited financial statements are available upon request
Federal Tax ID # 95-4067758



GRANTS,
CONTRACTS
AND
DONATIONS
2008 - 2009

Friends and Supporters

Private Foundations

The Ahmanson Foundation

The Annenberg Foundation

Blue Shield of California Foundation

Blue Shield of California Community Clinic and Consortium Core Support Initiative

British Petroleum/Air Quality Management District Asthma Settlement Initiative

California Community Foundation

California Community Foundation – Centinela Medical Community Fund

California Community Foundation – Audrey Backus Fund

California Dental Association

The California Endowment

The California Endowment Community Action to Fight Asthma (CAFA) Initiative

The California Endowment Integrated Behavioral Health Project

The California Wellness Foundation

Carrie Estelle Doheny Foundation

Everychild Foundation

Fusenot Foundation

Kaiser Community Benefit Program

Kaiser Permanente Southern California Fund for Charitable Contributions

Kaiser Foundation Hospital, West Los Angeles

Kaiser Los Angeles Medical Center

W.M. Keck Foundation

Kenneth T. and Eileen L. Norris Foundation

LA Care Community Benefit Program Oral Health Initiative

LA Care Star Partners

Leon Lowenstein Foundation

Lon V. Smith

The Ralph M. Parsons Foundation

Robert Ellis Simon Foundation

S. Mark Taper Foundation

Tides Community Clinics Initiative – Networking for Community Health

Tides Community Clinics Initiative –Major Capital Campaign Gifts

Tides Community Clinics Initiative –Tools for Quality Fund

UniHealth Foundation

Weingart Foundation

Government Grants and Contracts

Federal

Bureau of Primary Health Care, US Department of Health and Human Services, Section 330 Federally Qualified Health Center Program

Bureau of Primary Health Care, US Department of Health and Human Services, American Recovery and Reinvestment Act, Increased Demand for Services

Bureau of Primary Health Care, US Department of Health and Human Services, American Recovery and Reinvestment Act, Capital Improvement Program

Department of Health and Human Services, Centers for Disease Control: Congressional Earmark Introduced by Congressman Xavier Becerra

US Department of Education School Readiness Literacy Program

State

California Department of Health Services Immunization Program

California Family Health Council Title X Family Planning Services Grant

Child Health and Disability Prevention Program (CHDP)

Family Planning Access Care and Treatment Program (Family PACT)

Medi-Cal and Healthy Families Program

County/Local

African-American Collaborative Immunization Project – Los Angeles County Department of Public Health

Childhood Lead Poisoning Prevention Program – Service Planning Area (SPA 6)

City of Compton: Compton Unified School District School Based Clinic Program

Healthy Way LA

SB 474 South Los Angeles Services Preservation Fund

First 5 LA Best Babies/ Healthy Births Initiative Harbor Corridor Heart of the City (Northeast Los Angeles)

First 5 LA School Readiness Program South Los Angeles Compton

First 5 Proposition 10 Asthma Treatment Services Collaborative Grant

Healthy Kids Program

Los Angeles Unified School District Hyde Park School Readiness Program

Public-Private Partnership Program– County of Los Angeles Department of Health Services

South Los Angeles Medical Services Preservation Fund – County of Los Angeles Department of Health Services

Individual Donors:

Louis Abi-Younes
Millicent Anderson
Bob Bowen
Barbara Butler
Kimberly Carey
Susan Channels
Tina Christopoulos
Lynne Cohn
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Colin Gibson
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Hilary Nelson Jacobs
Sharon Jimenez
Bob Jimenez
Gabrielle L. Kurlander
Christal Lee
Martin L. Lewis Charitable Foundation
The Reverend Joanne Lesbre
Anthony Mangia
Leslie Mangia
Shirley Mangia
Michael Margerum
Elizabeth Meisler
Tim Neiman
Fred Newman
Alex Rivera
Elba Smith
Christopher Street
Brandon Stroman
Patrice Wagonhurst
Dr. Kenneth Williams
Sally Williams
Gary Zimble

Corporate Headquarters

St. John’s Well Child & Family Center
5701 S. Hoover Street – 2nd floor
Los Angeles, CA 90037
(323) 541-1600

Community Health Centers

St. John’s Well Child & Family Center
Dr. Louis C. Frayser Clinic
5701 South Hoover Street
Los Angeles, CA 90037
(323) 541-1400

St. John’s Well Child & Family Center
*S. Mark Taper Foundation Chronic Disease
and Environmental Health Center*
808 W. 58th Street
Los Angeles, CA 90037
323-541-1616

St. John’s Well Child & Family Center
At Magnolia Place
1910 S Magnolia Avenue, Suite 101
Los Angeles, CA 90007
(213) 749-0947

St. John’s Well Child & Family Center
W.M. Keck Foundation Clinic Building
2115 N. Wilmington Avenue
Compton, CA 90222
(310) 603-1332

St. John’s Well Child & Family Center
East Compton Community Health Center
15729 S. Atlantic Avenue,
East Rancho Dominguez, CA 90221

School-Based Clinics

St. John’s Well Child & Family Center
At Lincoln High School
2515 Alta Street
Los Angeles, CA 90031
(323) 441-2139

St. John’s Well Child & Family Center
At Hyde Park Elementary
6505 8th Avenue
Los Angeles, CA 90043
(323) 750-9232

St. John’s Well Child & Family Center
At Dominguez High School
15301 San Jose
Compton, CA 90221
(310) 639-4321 Ext. 68351

St. John’s Well Child & Family Center
At Bunche Middle School
12338 Mona Blvd.
Compton, CA 90220
(310) 605-5236

St. John’s Well Child & Family Center
At Manual Arts High School
4131 S. Vermont Avenue
Los Angeles, CA 90037
(323) 541-1631

www.wellchild.org

Senior Management Team

Jim Mangia, *President and CEO*
Nomsa Khalfani, *Chief Operating Officer*
Gary Zimble, *Chief Information Officer*
Elizabeth Meisler, *Chief Financial Officer*
Dr. Linda Tigner-Weekes, *Chief Medical Officer*
Dr. Mona Iskandar, *Chief Dental Officer*
Dr. Rishi Manchanda, *Director of Social Medicine*
Dr. Ellen Rothman, *Associate Medical Director*
Ernesto Barahona, *Director of Development*
Steven Fowler, *Human Resource Manager*
Christal Lee, *Associate Director of Development*

Board of Directors

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VICE-CHAIR
Lilia Garcia

TREASURER
Frances Hanckel

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Lynne Gillies
Leonor Guzman
Tim Neiman
Martha Ortiz
Marta Lilia Ramos
Donald Young

Photography & Art Direction
Reyes Meléndez



our vision

*St. John's Well Child & Family Center
will be a leader, catalyst, and model for
the best care, long-term community
health improvement and sustainable,
health-enhancing systems and structures
in South Los Angeles.*

St. John's
Well Child & Family Center

WWW.WELLCHILD.ORG

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